



INLAND EMPIRE HEALTH PLAN

PHARMACY TIMES
BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT
May 17, 2010

*****FINAL DEADLINE JUNE 7, 2010*****

PER On-line Submission Mandate

This began March 1, 2010 with prior notification that Pharmacy Providers are only allowed to submit PERs on-line. Grace period will end June 7th and only PERs submitted on-line may be processed for determination. If a PER is received through facsimile the PER may be directed back for on-line submission that will further delay the review and determination process.

For those locations on board “Excellent Job!” we appreciate your team cooperation with this process change.

For those locations not utilizing the on-line submission web tool, your team is missing out on checking:

- PER statuses, and
- eligibility, and
- news alerts, and
- formulary information, and
- much more IEHP provider information,
- plus saving valuable time from writing out and faxing paper PERs, not to mention saving paper and fax equipment supplies with repair costs

The above is all available on-line with your on-line login account.

At the end of the grace period PERs will be redirected back to your team to submit on-line. If your location is still submitting via fax, please contact our team to assist you with your on-line login account setup.

Give us a call and we’ll get your team started using the IEHP web source of information and tools!

[CVS and Rite Aid Stores: All login accounts are handled through your corporate office.]

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