



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: Medicare DualChoice Pharmacy Providers
From: IEHP – Pharmaceutical Services
Date: November 30, 2011
Subject: Medicare DualChoice Compliance Training

On an annual basis, all Providers of Service to the Medicare Advantage Prescription Drug Plan (MAPD) (IEHP Medicare DualChoice HMO SNP) are required to complete general Compliance training; fraud, waste and abuse (FWA) training; and implement effective lines of communication in compliance with regulations issued by the Centers for Medicare and Medicaid Services (CMS). **Compliance with this requirement is mandatory to remain in good standing as a Medicare Advantage (IEHP Medicare DualChoice HMO SNP) provider.**

How to Complete and Document the Required Training

The Industry Collaboration Effort (ICE) has published their updated version of the Fraud, Waste and Abuse Compliance Training for Medicare Advantage (**IEHP Medicare DualChoice HMO SNP**) providers. IEHP has reviewed the content of this training document and has accepted completion of it for compliance with this CMS regulation.

You can access the training at www.iehp.org under the Provider tab. You are required to:

1. Document that this training information was distributed to your staff and any entities that are contracted with you for services to Medicare Advantage (**IEHP Medicare Dualchoice HMO SNP**) Members.
2. Fax your completed “Attestation Form” no later than **12/31/11** to:
IEHP Compliance Department
909-890-2973
3. Have this documentation readily available for audit upon a request from IEHP or CMS in the form of: Staff Member training log or other equivalent format.

Access Training Information: <http://ww2.iehp.org/IEHP/Providers/>

Questions Regarding This Training

1. If you have completed training that meets the requirements of 42 C.F.R., § 423.504(b)(vi), for any other entity, IEHP will accept your documentation of completion. Please fax your attestation of completion to IEHP as cited above.
2. Training is required on an annual basis.

Please contact the IEHP Pharmaceutical Services at (909)890-2049 if you have further questions.



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