



To: Vision Providers

From : IEHP – Provider Relations

Date : February 2, 2011

Subject : Vision Exception Requests (VERs) Authorized on the Last Day of the Month

In the interest of ensuring efficient claims processing, please remember that if you request a VER for a Member at the end of the month but do not render services until the first day of the following month, **you must request an extension of the VER to ensure authorization to perform services.** Members' eligibility is determined on a monthly basis, therefore limiting IEHP to authorizing vision services for only the current month.

If you have any questions or concerns, please call the IEHP Provider Relations Team at (909) 890-2054.

