



To: Vision Providers
From : IEHP – Provider Services
Date : June 3, 2010
Subject : Mandatory Online Vision Exception Request (VER) Submission

Effective January 1, 2011, online submissions will be mandatory for all Vision Exception Requests (VERs). Online VER submission will assist in our mutual effort to “Go Green” and save paper. Submitting online is easy to do and will ensure that the information submitted is clear and accurate.

There are so many benefits to using the provider website. When you log into the provider website you will have access to several key features. These include:

- Submitting Vision Claims
- Submitting VERs
- Vision ICD-9 Codes
- Checking Claims Status
- Checking VER Status
- Newsletters and Updates
- Viewing your Daily Transaction Report
- Viewing a current list of all Members with Diabetes that have been seen in the last 24 months

Remember, paper submission via fax or mail will no longer be accepted after Dates of Service of January 1, 2011.

If you need an in-service or have any questions please contact the IEHP Provider Team at (909) 890-2054.

