

Heartbeatfax

TO: IEHP VISION PROVIDERS
FROM: IEHP - PROVIDER SERVICES
DATE: March 3, 2006
SUBJECT: VISION PROVIDER PHONE NUMBER

IMPORTANT UPDATE

When calling into our **IEHP Vision Department at (909) 890-2958**, you will notice we have new options available. Our Provider Relations Team now consist of Medical and Vision Providers, therefore, our system is set up to accommodate both providers. Please listen carefully as the **new menu options** are as follows:

- Press #1** for IEHP Members
Press #2 for VERS
Press# 3 for all other Vision related calls
(under this option, providers may **press#1 for claims**)
Press #4 for P4P
Press #5 for all other Medical Provider Relations questions
(under this option, Providers **may press#1 for claims**)
Press #8 to repeat the menu

