



INLAND EMPIRE HEALTH PLAN

# PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

May 20, 2010

## Notice Regarding Changes in Pharmacy Auditing Services Company

Dear Pharmacy Providers,

Inland Empire Health Plan has engaged ACS Audit & Compliance Solutions (ACS) to perform claim audit services for our pharmacy network. Pharmacy claim auditing is necessary to ensure accurate claims submission, adjudication and compensation.

We have worked with ACS Audit & Compliance Solutions to develop an appropriate scope for this audit. ACS will use minimum dollar values to determine what claims to audit. This means ACS will not audit claims below a certain dollar amount and will audit based upon flagged activity, not geography. In general, an auditor will not review zero-balance claims unless fraud, waste and potential abuse are suspected.

We acknowledge and appreciate that this audit may be a disruption to your daily business. We expect this audit will be conducted quickly and in a professional, unobtrusive manner.

The transition from HMS to ACS will take place in June 2010. Thank you in advance for your understanding and cooperation. I look forward to our continued collaborative relationship. Please feel free to contact me if you have any questions.

Sincerely,

Chris Chan, Pharm.D.  
Director, Pharmaceutical Services  
Inland Empire Health Plan

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