



To: Vision Providers
From : IEHP – Provider Relations Team
Date : December 28, 2009
Subject : **Reminder of New Vision Benefits for IEHP Medicare DualChoice HMO Members**

IEHP Medicare DualChoice Members will soon receive vision benefits!

Effective January 1, 2010, vision care will be added as an additional benefit for Members

What will the new benefits cover?

- Comprehensive eye exam every 24 months
- Contact lenses
- Frames and lenses every 24 months
- TPA services

What will be the maximum allowances?

- \$100 for frames every two years or \$150 for contact lenses every two years*
 - Lenses every two years through IEHP’s designated contract labs
- * Members must sign a Non-Covered Service/Materials Waiver Form for expenses exceeding the covered material benefit.*

How do you get Authorization?

Call the IVR at (888) 355-2234 and use the Member’s DualChoice ID# which ends in **00**.

For questions, please call the IEHP Provider Relations Team at (909) 890-2054.

Note: Replacement frames and lenses are not a covered benefit through the VER process for IEHP Medicare DualChoice HMO Members.

