



INLAND EMPIRE HEALTH PLAN

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

June 28, 2010

Generic Mandate Policy

Inland Empire Health Plan (IEHP) has a Generic Mandated Policy that requires Pharmacies to dispense Generic when available. Unless there is a clear clinical justification, multiple source (MS) Branded products with Generics are not allowed (regardless of DAW 1 or 2).

A routine audit discovered processing errors involving unauthorized use of DAW 1 or 2 with a non-formulary MSB product. The coding logic is now being reviewed and corrected. In the interim, the logic will be reverted back to pre-6/1/2010 setting. Please ensure that all MSB products be dispensed with an AB-rated generic product. Any authorized use of MSB branded products may result in payment based on its generic substitute's rate.

Date of Birth Requirement

Effective 7/1/2010, Pharmacy Providers must submit claims with Members' Date of Birth. The submitted Date of Birth will be matched against the Date of Birth on file. Unmatched Date of Birth claims will be rejected at the point of sale.

As part of the Fraud, Waste and Abuse Program, this enhancement will ensure correct IDs are being used.

If you have any questions, please feel free to contact IEHP Pharmaceutical Services Department at 909-890-2049.

Sincerely,

IEHP Pharmaceutical Services Department

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