



To: IEHP Providers
From: IEHP Provider Relations Team
Date: October 26, 2009
Subject: Healthy Families Program Update

The Healthy Families Program reopens!

The program is taking new applicants again. That means you can refer uninsured families to the IEHP Enrollment Assistance Unit at 1-866-294-IEHP (4347). Our representatives will handle all the paperwork.

Co-pays will increase for some HF Members.

As of Nov. 1, 2009 – the Healthy Families Program will increase the co-pay amounts for HF enrollees in higher income groups only (for many HF enrollees, nothing changes).

How much will co-pays increase?

There are now 2 levels of co-pays for HF enrollees – \$5 and \$10. For higher income groups, the co-pays will increase as follows:

Generic Prescription – **\$10** • Brand Name Prescription – **\$10**.

How do you determine the right co-pay for IEHP Members?

1. Go to the electronic system used by your pharmacy.
2. Check Member's ID.
3. Go to Member Eligibility screen (with Member information).
It displays the right prescription co-pay amount Member must pay.

If you have more questions about these changes, call the IEHP Provider Relations team at (909) 890-2054.