



INLAND EMPIRE HEALTH PLAN

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

September 07, 2010

Important Message Regarding: PER On-line Submissions

Dear Pharmacy Providers,

As of 09/07/2010, IEHP has implemented a new update to the PER on-line submission process. In order to improve the overall process and return PERs in a timelier manner, certain medications will now be blocked from pharmacy submission. These selected medications have been blocked for various reasons and will display one of following error messages:

- MEDICATIONS USED FOR FERTILITY IS NOT A COVERED BENEFIT
- MD MUST SUBMIT PER
- IEHP NON-COVERED BENEFIT. WIC COVERED ITEMS. PLEASE DIRECT MEMBER TO WIC OFFICE
- MD MUST SUBMIT PER INCLUDING NUTRITIONAL EVALUATION FORM
- NON-FDA APPROVED PRODUCTS ARE NOT A COVERED BENEFIT
- MD MUST SUBMIT PER INCLUDING PAIN CONTRACT/TREATMENT PLAN
- ERECTILE DYSFUNCTION IS NOT A COVERED BENEFIT
- MD MUST SUBMIT IF DX: PULMONARY HTN
- COSMETIC USE IS NOT A COVERED BENEFIT

Items listed as “not covered benefit” should not be submitted by pharmacy. If medical necessity exists, these medications may be submitted by the prescribing provider’s office for exception review. For other items, please follow the directions listed in the error message.

If you have any questions, please feel free to contact the IEHP Pharmaceutical Services Department at 909-890-2049.

Sincerely,

IEHP Pharmaceutical Services Department

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