

Tdap booster shot now required for teens

Responding to the rise in pertussis cases (whooping cough), California Assembly Bill 354 mandates that as of July 1, 2011 all students will need proof of a Tdap¹ booster shot before starting school² – for grades 7th through 12th and for the school year 2011-2012 only.

This requirement will be met by receiving one dose of Tdap vaccine on or after the student's 10th birthday. It applies to all public and private schools but excludes students enrolled in summer school.

In addition – for school year 2012-2013 all students (ages 10-19) entering 7th through 12th grades will need proof of Tdap booster before starting school. Most schools have informed parents about the Tdap requirement.

IEHP recommends

Order Tdap vaccine supplies early: Because of the school requirement, we anticipate an increase in volume. For your IEHP Medi-Cal kids, order from VFC. For details on ordering vaccine supplies, go to www.eziz.org

- View the free 1-hour CME webcast, *Shots for School: Clinicians' Role in California's New Tdap Requirement for 7th-12th Graders*, www.uctv/capertussis/

- Tdap booster immunization rates are low. Remind patients who have not yet received this booster. Immunize even during visits for sports physicals, mild illness or injury.

P4P incentive

Now is a good time to perform a well child/teen visit and take advantage of the \$50 incentive.

When your staff schedules an IEHP patient (age 11 to 19th birthday) for the Tdap booster, set aside sufficient time for a well child/teen visit.

[See Tdap booster, Page 3]

1. Tdap - Tetanus toxoid, diptheria toxoid and acellular pertussis vaccine. 2. Exemptions permitted for verified medical conditions or personal beliefs.

3 changes in healthcare you should know about

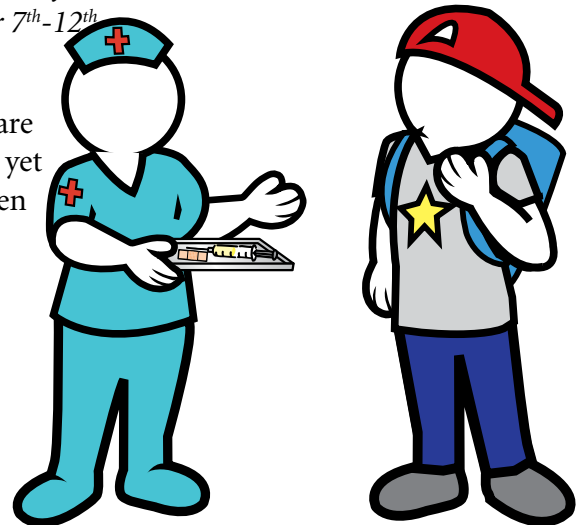
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Upcoming healthcare changes in the IE

A preview of 3 that can impact you

Healthcare in the Inland Empire is evolving, changing, growing. Most of it is a prelude to Federal Healthcare Reform and State policy changes. Which changes could impact you? Here's a brief look:

Mandatory transition of persons with disabilities with Medi-Cal into a managed care plan

When: Starting June 1, 2011.

Snapshot: To help improve patient health and boost efficiency, State transitions most seniors and people with disabilities (SPDs) who have Medi-Cal – excluding those who also have Medicare – into a managed care plan.

Who: Most seniors and people with disabilities who receive care via straight Medi-Cal system.

Impact: About 50,000-55,000 SPDs in the Inland Empire. As a result, there will be a significant increase in the demand for physicians in internal medicine and family practice.

Low Income Health Program (LIHP)

When: Possibly July 2011.

Snapshot: As a bridge to Health Reform, LIHP allows the county to get federal matching funds to augment the county's medically indigent assistance program.

Who: County adults with low-income up to 200% of the federal poverty level.

Impact: Preliminary estimates indicate 40,000-50,000 residents could benefit from this program.

Federal Healthcare Reform

When: January 1, 2014.

Medi-Cal expansion.

Snapshot: It will increase income eligibility guidelines, allowing more uninsured (mostly childless) adults to receive Medi-Cal. Under the new guidelines, non-elderly people may earn up to 133% of the federal poverty level – about \$14,404 for an individual, \$29,326 for a family of 4.

Impact: Over 230,000 residents in San Bernardino and Riverside counties could be eligible.

[\[See changes, Page 3\]](#)



A boost in the fight against pertussis

Dr. William Henning
Chief Medical Officer

No vaccine, no school. That could be the banner headline you see at schools across the state. Consider it the battle cry to stave off the spread of pertussis – the contagious bacterial infection that is now an epidemic. The State responded by requiring that all adolescent

students get a Tdap booster before starting class next school year. Adolescents account for about one-third of cases and often spread the disease to children and infants.

In fact, ten infants have died and more than 9,000 cases have been reported since January, 2010, according to the California Department of Public Health. Read about your role in this fight against pertussis on page 1. Read why now is a good time to remind your staff that any adolescent visit can be converted to a well child exam eligible and P4P.

While students are lining up to get a vaccine, a slew of changes are also lining up this summer, ready to transform the healthcare landscape in the Inland Empire. Read our quick preview on this page.

Shifting people with disabilities to managed care

Coming this summer – mandatory transition of most SENISANDPEPEITHDISAITIESSHN ECEIECAETHGHSTAIGHTEDIAFEEFSEICE into a managed care plan.

In our service area, this transition will affects about PEPEHIEPHASEDINT ANAGEDCAEENEYEASTATINGNE

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If your SPD patients have questions, they can call IEHP. To learn more about the transition, they can attend one of the following public meetings scheduled in the Inland Empire:

Riverside: 4ESDAPRILAMTONOONATTHE -ARRIOTT(OTEL-ARET3T/LD4OWN2IERSIDE

San Bernardino: -ONDAPRILPMTOPM ATTHEEPATENTFEHAIAEATH!DITI THIDIAT

A local guide for adopting electronic health record systems

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For details, go to ieehrc.org

Do you have uninsured patients 0-5? Refer them to the Healthy Kids Program

The Healthy Kids Program still has room for **children under age 5 only.**

EFEYNINSEDPATIENTSINTHISAGEGP to this program, covering comprehensive medical, dental and vision benefits.

What child qualifies for this program?

For new applicants, children under age 5 who: s4HEYHAEIEDINANENADINIESIDE CNTYFTHEASTDAYS sNTHAEHEATHINSANCE s4HEYDNTAIFYFNCSTEDIA or Healthy Families sAETHEIFAIYSHSEHDINCEAT

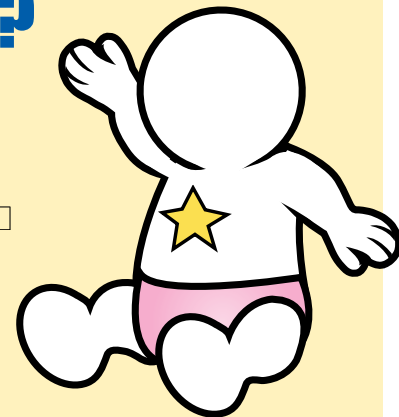
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family of 4 this would be a monthly income FPT

How does this benefit your practice?

After your uninsured patients enroll with the Healthy Kids Program, you will receive a reimbursement for providing plan covered services to them.

Parents can apply for their kids by calling **1-866-294-4347.**



Growing, building, empowering minds

IEHP Behavioral Health celebrates 1-year anniversary

By Dr. Peter Currie, Clinical Director of Behavioral Health

Despite being in its infancy, IEHP Behavioral Health Services bypassed the crawling stage and is sprinting.

February marked the first-year anniversary of IEHP Behavioral Health Services and our aim to re-integrate Behavioral Health Specialists back into our model of managed healthcare. It symbolized our commitment to address one of the most vexing issues we struggle with: lack of direct dialogue among PCPs, psychiatrists, psychologists and therapists.

That's changing. And we've seen great progress.

Besides 8 psychiatric hospitals and 6 substance abuse programs, we now partner with more than 300 contracted behavioral health specialists. We are cultivating closer ties with them and our PCPs. We are building real-time coordination of care. All told, our attitude is steeped in our belief that behavioral health of patients is intertwined with their physical health.

Efficiency equals teamwork

Federal healthcare reform is looming. Local healthcare policies are changing. Enrollment in Healthy Families and our Medicare DualChoice program exceed 55,000 and 4,700 respectively. And with IEHP enrollment climbing at a rate of 4,000 a month, we needed efficiency.

Last year, Job One was to upgrade our website, starting with coordination of care clinical assessments. Now 70% of PCPs use online assessments submitted by our behavioral health specialists.

PCPs can now click-and-send a member referral form to behavioral health, instantly connecting with our network of behavioral health specialists, who serve Healthy Families and Medicare DualChoice members.

Most IEHP Medi-Cal members receive mental health and substance abuse treatment via county clinics. Hence, our goal is to connect PCPs with psychiatrists and psychologists at the county level, spreading our brand of efficiency and teamwork.

Can we achieve this? It's tough to design and put into practice new procedures for two counties that rank in the top 15 largest in the U.S. But we can succeed by reaching out to county officials, forging a win-win partnership.

A direct link to our services

We found that most members in both Healthy Families and Medicare DualChoice programs never knew they could call us directly to access behavioral health services. They can.

To connect members to a Behavioral Health Specialist, PCPs can use our new online referral form – or call Provider Relations, (909) 890-2054.

This direct link helps at-risk groups like teens and adults who need both substance abuse treatment services and mental health services.

What's ahead

This summer, ask about screening tools for our most common diagnoses: Attention Deficit Hyperactivity Disorder (ADHD), prevalent among members in Healthy Families; depression, observed among our pediatric and adult members.

In our second year, we will remain committed to building solid relationships between PCPs and our behavioral health specialists – to make real-time coordination of care a reality. Together we can empower minds for a healthier future.





A Public Entity

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San Bernardino, CA 92423-9026
www.iehp.org

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IEHP

Physician Newsletter

Updates: Provider Services website

Member ID Cards

For IEHP patient who have misplaced their IEHP Card, check their eligibility on our website. Although the member should call us for a permanent ID card, we provide a temporary ID card online, good until the date given. Please verify eligibility before you see a member in your office.

Online Health Records for your IEHP patients

Get a member's health record online. It's quick. Plus – you get reliable, relevant and comprehensive health records – anytime, anywhere. It also helps improve quality of care and patient safety.

You get details on:

- Medical visits • Member demographics
- Lab results (date, test name) • Immunizations
- Pharmacy history • Hospital visits
- Reminder alerts such as Well-Care or annual visit, immunizations

Assigned Lab Information

Send your IEHP patients to their assigned lab. The assignment is based on the IPA the patient belongs to, which is located on the member eligibility page.

Provider Alerts

New! *DualChoice Annual Visit Alert*. Get a roster of all your assigned DualChoice members who are due for their annual visit. Find this plus other helpful Provider Alerts on our Provider home page.

Pay for Performance (P4P)

As of March 1, 2011, IEHP will no longer mail out P4P Remittance Advice (RAs). Your office, account owners, managers and billers can access this information through our Provider website.

Coming soon: Rosters of members who are due for their annual pap.

IEHP Enrollment

As of March 2011

Medi-Cal.....	416,807
Healthy Families.....	56,389
Healthy Kids.....	5,461
Medicare DualChoice HMO SNP	4,631
Total.....	483,288

Questions?

Provider Relations

☎ Phone: **(909) 890-2054**

Fax: **(909) 890-5652**

ProviderServices@iehp.org