



Mission Statement

To be a leader in Managed Care by providing access to quality health care services and wellness programs for our Members, and to encourage the preservation and growth of safety net and traditional providers, ensuring that all segments of California's population, insured and uninsured alike, maintain access to needed medical care.

Our Core Purpose

To provide quality health care services and promote Wellness Programs for our Members. We believe our overall Wellness Program is second to none in the state if not the country.

We promote values that support our core purpose such as:

- Compassion for the human needs of our Members
- Respect for the autonomy and privacy of our Members
- Honesty, accuracy, and openness in our relationships with our Members and with the provider community
- Accountability to all parties affected by our decisions
- Efficient use of all available resources
- Commitment to the advancement of medical knowledge
- Integrity and professionalism in our operations
- Openness to feedback and criticism