



A Public Entity

Inland Empire Health Plan

IEHP Board Members

Curt Hagman, Chair
San Bernardino County Supervisor

Dr. Dan Anderson, Vice-Chair
Riverside County Member

Marion Ashley
Riverside County Supervisor

Josie Gonzalez
San Bernardino County Supervisor

John Tavaglione
Riverside County Supervisor

Andrew Williams
Joint County Public Member

Eileen Zorn
Former Healthcare Clinician & Educator

IEHP Executive Officers

Bradley P. Gilbert, M.D., M.P.P.
Chief Executive Officer

Jennifer Sayles, M.D., M.P.H.
Chief Medical Officer

Jarrold B. McNaughton, M.B.A., F.A.C.H.E.
Chief Operating Officer

Susan Arcidiacono
Chief Marketing Officer

Keenan Freeman
Chief Financial Officer

Kurt Hubler
Chief Network Officer

Michael Deering
Chief Information Officer

Janet Nix, Ed.D.
Chief of Organizational Development

Core Values

Health & Quality Before Costs

Stewardship of Public Funds



Think and Work LEAN

Team Culture

Partner with Members, Providers, & the Community

Foster Innovation

Fact Sheet

September 2018

Inland Empire Health Plan (IEHP), a Joint Powers Agency, is a not-for-profit health plan. Established on July 26, 1994, IEHP received its Knox-Keene license from the California Department of Managed Health Care on July 22, 1996. IEHP commenced operations on September 1, 1996. Today, IEHP organizes healthcare for 1,238,437 members in San Bernardino and Riverside counties in Medi-Cal (including adults, families with children and seniors and people with disabilities) and Cal MediConnect (Medicare-Medicaid Plan).

Mission

To organize and improve the delivery of quality, accessible and wellness based healthcare services for our community.

Program Membership and Provider Network

• Medi-Cal	1,211,880	• PCP	1,488
• Cal MediConnect (Medicare-Medicaid Plan)...	26,557	• Specialists	3,883
Total.....	1,238,437	• Pharmacies	760
		• Vision Providers	357
		• Hospitals.....	37
		Total.....	6,525

Managed Care Enrollment Overview

IEHP is the Local Initiative plan for the Inland Empire with more than 85% of the Medi-Cal managed care market compared to its competitor, Molina. IEHP is one of the first plans in California to participate in Cal MediConnect (CMC). CMC offers coordinated medical, behavioral health, and long-term services and supports for people with both Medicare and Medi-Cal.

Accreditation and Achievements

- Maintaining a Positive Team Culture as demonstrated by being voted by Los Angeles News Group readers as “Favorite Overall Company To Work For”, “Favorite Training Program”, and “Favorite Workplace Culture” in their 2014 Winning Workplaces survey.
- Recognized with the “Access to Caring” Award from Western University of Health Sciences for “making a difference in advancing health care access and availability to underserved people.”
- The first health plan in California to earn NCQA “Accredited” Accreditation for Medi-Cal.
- Over 97% of IEHP doctors would recommend IEHP to other doctors (based on the 2016 Provider Satisfaction Survey).
- Recognized by the Disabilities Rights California (DRC) advocacy group for uniting and mobilizing organizations to better serve people with disabilities.
- Recognized by the California Coverage and Health Initiatives (CCHI) for our efforts in helping uninsured children get publicly-sponsored health coverage.