



A Public Entity

Inland Empire Health Plan

Medi-Cal HEDIS® Performance Summary

HEDIS ® Measures for Medi-Cal	HEDIS 2018	HEDIS 2019	HEDIS 2020	HEDIS 2020 Percentile (Plan Rating)	Percentile movement
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	71.50%	53.56%	63.17%	33.33 rd (3)	↑
Adolescent Well Care Visits	45.26%	45.50%	48.91%	33.33 rd (3)	↑
Adult BMI Assessment	83.70%	87.83%	88.32%	33.33 rd (3)	↔
Antidepressant Medication Management					
<i>Effective Acute Phase Treatment</i>	58.71%	57.38%	58.56%	66.67 th (4)	↔
<i>Effective Continuation Phase Treatment</i>	41.52%	39.78%	39.95%	66.67 th (4)	↔
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics		34.64%	36.81%	10 th (2)	↑
Appropriate Testing for Children with Pharyngitis	41.44%	40.36%	29.37%	< 10 th (1)	↔
Appropriate Treatment for Children with Upper Respiratory Infection	91.22%	91.97%	87.75%	NA <i>Significant Measure change</i>	
Asthma Medication Ratio	55.41%	55.59%	55.10%	10 th (2)	↔
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis ~	31.74%	31.97%	42.59%	66.67 th (4)	↑
Breast Cancer Screening	67.07%	66.84%	65.15%	66.67 th (4)	↔
Cervical Cancer Screening)	62.04%	64.96%	70.07%	66.67 th (4)	↔
Childhood Immunization Status Combination 10	25.79%	31.14%	31.14%	33.33 rd (3)	↔
Chlamydia Screening in Women	62.65%	63.76%	65.03%	66.67 th (4)	↔
Comprehensive Diabetes Care					
<i>HbA1c Testing</i>	84.91%	89.05%	89.05%	33.33 rd (3)	↔
<i>HbA1c Control ≤9%</i>	64.96%	67.64%	67.64%	66.67 th (4)	↔
<i>HbA1c Control <8%</i>	54.01%	57.42%	57.42%	66.67 th (4)	↔
<i>Eye Exam</i>	56.69%	60.58%	60.58%	33.33 rd (3)	↔
<i>Monitoring for Diabetic Nephropathy</i>	91.97%	93.67%	93.67%	90 th	↔
<i>Blood Pressure Control <140/90 mm Hg</i>	65.21%	61.31%	61.31%	33.33 rd (3)	↔
Controlling High Blood Pressure	58.64%	60.34%	60.58%	33.33 rd (3)	↔
Diabetes Screening for People with Schizophrenia or Bipolar Disorder who are Using Antipsychotic Medication	79.29%	85.88%	84.79%	66.67 th (4)	↔
Follow-Up Care for Children Prescribed ADHD Medication					
<i>Initiation Phase</i>	29.66%	22.50%	34.32%	10 th (2)	↑
<i>Continuation & Maintenance Phase</i>	36.24%	23.75%	44.03%	10 th (2)	↑
Follow-Up after Emergency Department Visit for Mental Illness					
<i>Total - 7 day follow-up</i>	NA	45.58%	40.14%	33.33 rd (3)	↓
<i>Total - 30 day follow-up</i>	NA	62.56%	55.15%	33.33 rd (3)	↓



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Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence - 7 days		1.45%	1.32%	< 10 th (1)	↔
Immunizations for Adolescents Combination 2	29.44%	39.42%	39.42%	66.67 th (4)	↔
Medication Management for People with Asthma: Compliance 75%	41.38%	40.99%	43.18%	66.67 th (4)	↔
Metabolic Monitoring for Children and Adolescents on Antipsychotics	47.27%	47.09%	44.98%	66.67 th (4)	↔
Pharmacotherapy Management of COPD Exacerbation					
<i>Systemic Corticosteroid</i>	73.18%	78.39%	78.49%	66.67 th (4)	↔
<i>Bronchodilator</i>	85.99%	90.01%	90.38%	90 th	↔
Plan All Cause Readmissions					
<i>Observed Readmission Rate[^]</i>	15.51%	15.36%	8.02%	NA Significant Measure change	
<i>Observed to Expected Ratio[^]</i>	0.7789	0.7803	0.8401	NA Significant Measure change	
Statin Therapy for Patients with Cardiovascular Disease					
<i>Received Statin Therapy</i>	73.48%	76.01%	77.00%	33.33 rd (3)	↔
<i>Adherence 80%</i>	67.10%	68.91%	73.42%	66.67 th (4)	↔
Statin Therapy for Patients with Diabetes					
<i>Received Statin Therapy</i>	63.85%	64.75%	65.03%	33.33 rd (3)	↓
<i>Adherence 80%</i>	61.13%	63.98%	67.98%	66.67 th (4)	↔
Prenatal and Postpartum Care					
<i>Timeliness of Prenatal Care</i>	79.08%	80.29%	92.94%	NA Significant Measure change	
<i>Timely Postpartum Care</i>	61.31%	66.42%	77.13%	NA Significant Measure change	
Use of Imaging Studies in Low Back Pain~	71.83%	72.22%	75.28%	66.67 th (4)	↑
Use of Opioids at High Dosage[^]	2.82%	2.29%	2.99%	33.33 rd (3)	↓
Use of Opioids from Multiple Providers[^]					
<i>Multiple Prescribers and Multiple Pharmacies</i>	9.32%	18.11%	12.04%	< 10 th (1)	↓
Weight Assessment, Counseling for Nutrition and Physical Activity for Children					
<i>BMI</i>	84.18%	86.13%	89.54%	66.67 th (4)	↔
<i>Counseling for Nutrition</i>	80.29%	81.75%	83.45%	66.67 th (4)	↔
<i>Counseling for Physical Activity</i>	71.29%	80.29%	83.70%	90 th	↔
Well-Child Visits in the First 15 Months of Life – 6+ Visits	51.58%	49.88%	49.88%	10 th (2)	↑



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Well-Child Visits in the 3rd, 4th, 5th, & 6th Years of Life	75.43%	74.94%	74.94%	33.33 rd (3)	↔
Flu Vaccinations (CAHPS)	38.70%	41.64%	44.21%	66.67 th (4)	↑
Advising Smokers and Tobacco Users to Quit (CAHPS)	61.38%	68.66%	71.57%	10 th (2)	↑

All benchmarks noted in this report are based on the 2020 NCQA Health Plan Ratings Percentiles and the 2019 NCQA Quality Compass National Benchmarks for Medicaid

* Rate calculated per 1000 Members

^ Lower rate is better

~ Inverted rate

Performance Summary Keys:

↓	Indicates a decrease in the percentile ranking as compared to the previous measurement year. Each arrow down reflects a level of change in the percentile ranking. (e.g. a measure that went from the 75th percentile to the 50th percentile will display one down arrow)
↑	Indicates an increase in the percentile ranking as compared to the previous measurement year. Each arrow up reflects a level of change in the percentile ranking. (e.g. a measure that went from the 25th percentile to the 75th percentile will display two up arrows)
↔	Indicates no change in the percentile ranking as compared to the previous measurement year.

Plan Rating	National Percentile Range
1	<10 th percentile
2	>10 th and <33 rd percentile
3	>33 rd and <66 th percentile
4	>66 th and <90 th percentile
5	>90 th percentile