



Inland Empire Health Plan

## Medicare HEDIS® Performance Summary

HEDIS® Measures for Medicare	HEDIS MY 2019	HEDIS MY 2020	HEDIS MY 2021	HEDIS 2021 Percentile (Plan Rating)	Percentile movement
<b>Acute Hospital Utilization<sup>^</sup></b> <i>Observed-to-Expected Ratio – Total Acute – 65+ years</i>	0.73	0.48	0.51	75 <sup>th</sup> (5)	↔
<b>Adherence to Antipsychotic Medications for Individuals with Schizophrenia</b>	72.95%	78.97%	76.78%	33.33 <sup>rd</sup> (3)	↔
<b>Antidepressant Medication Management</b> <i>Continuation Phase Treatment</i>	55.22%	64.84%	64.75%	33.33 <sup>rd</sup> (3)	↔
<b>Breast Cancer Screening</b>	68.73%	64.45%	65.29%	10 <sup>th</sup> (2)	↔
<b>Colorectal Cancer Screening</b>	65.21%	67.88%	59.85%	10 <sup>th</sup> (2)	↔
<b>Comprehensive Diabetes Care</b>					
<i>HbA1c Control (&lt;8.0%)</i>	64.96%	61.07%	61.80%	10 <sup>th</sup> (2)	↔
<i>Eye Exam (Retinal) Performed*</i>	71.78%	68.13%	69.83%	33.33 <sup>rd</sup> (3)	↔
<i>Blood Pressure Control (&lt;140/90 mm Hg)</i>	56.69%	62.04%	65.21%	33.33 <sup>rd</sup> (3)	↔
<b>Controlling High Blood Pressure</b>	66.91%	59.37%	66.91%	10 <sup>th</sup> (2)	↓
<b>Emergency Department Utilization <sup>^</sup></b> <i>Observed-to-Expected Ratio – 65+ years</i>	1.18	1.06	1.17	10 <sup>th</sup> (2)	↓
<b>Flu Vaccinations for Adults</b> <i>Ages 65 and older</i>	67.18%	67.91%	Pending release of MY 2021 CAHPS results		
<b>Follow-Up After Emergency Department Visit for Alcohol and other Drug Abuse or Dependence</b> <i>7-Day Follow-Up</i>	1.23%	1.65%	3.01%	<10 <sup>th</sup> (1)	↔
<b>Follow-Up After Hospitalization for Mental Illness</b> <i>7-Day Follow-Up</i>	27.42%	34.49%	37.41%	66.67 <sup>th</sup> (4)	↑
<b>Follow-Up After Emergency Department Visit for Mental Illness</b> <i>7-Day Follow-Up</i>	37.44%	34.18%	38.73%	66.67 <sup>th</sup> (4)	↑
<b>Follow-Up After High Intensity Care for Substance Use Disorder</b> <i>7-Day Follow-Up</i>	20.00%	15.38%	17.54%	33.33 <sup>rd</sup> (3)	↔
<b>Follow-Up After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions</b> <i>Ages 65+</i>	46.72%	52.35%	50.54%	10 <sup>th</sup> (2)	↔
<b>Hospitalization Following Discharge From a Skilled Nursing Facility</b> <i>30-Day Rate</i>	1.56	0.81	0.85	66.67 <sup>th</sup> (3)	↔
<b>Hospitalization for Potentially Preventable Complications<sup>^</sup></b> <i>Observed-to-Expected Ratio Total</i>	0.68	0.32	0.32	75 <sup>th</sup> (5)	↔
<b>Initiation and Engagement of AOD Dependence Treatment</b> <i>Engagement of AOD Treatment: Total</i>	2.17%	2.94%	3.22%	33.33 <sup>rd</sup> (3)	↑
<b>Non-Recommended PSA-Based Screening in Older Men <sup>^</sup></b>	35.20%	30.06%	35.02%	10 <sup>th</sup> (2)	↓



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<b>Osteoporosis Management in Women Who Had a Fracture</b>	18.52%	22.22%	23.53%	<10 <sup>th</sup> (1)	↓
<b>Pharmacotherapy Management of COPD Exacerbation</b>					
<i>Systemic Corticosteroid</i>	72.43%	75.62%	75.95%	33.33 <sup>rd</sup> (3)	↔
<i>Bronchodilator</i>	90.23%	91.04%	91.08%	90 <sup>th</sup> (5)	↔
<b>Pharmacotherapy for Opioid Use Disorder</b>	45.00%	12.50%	33.33%	33.33 <sup>rd</sup> (3)	↑↑
<b>Plan All-Cause Readmissions</b>					
<i>Observed-to-Expected Ratio^ - 65+ years</i>	1.22	0.99	1.09	50 <sup>th</sup> (3)	↓↓
<b>Pneumococcal Vaccination Status for Older Adults</b>	65.07%	60.44%	Pending release of MY 2021 CAHPS results		
<b>Potentially Harmful Drug-Disease Interactions in Older Adults ^</b>					
<i>Total</i>	43.23%	39.01%	38.01%	10 <sup>th</sup> (2)	↔
<b>Risk of Continued Opioid Use</b>					
<i>31-day Rate</i>	20.01%	15.71%	15.33%	<10 <sup>th</sup> (1)	N/A*
<b>Statin Therapy for Patients with Cardiovascular Disease</b>					
<i>Received Statin Therapy: Total</i>	74.69%	77.93%	78.33%	<10 <sup>th</sup> (1)	↔
<i>Statin Adherence 80%: Total</i>	74.32%	77.89%	77.42%	<10 <sup>th</sup> (1)	↔
<b>Statin Therapy for Patients with Diabetes</b>					
<i>Received Statin Therapy</i>	69.40%	73.43%	75.81%	10 <sup>th</sup> (2)	↔
<i>Statin Adherence 80%</i>	70.74%	77.45%	76.07%	<10 <sup>th</sup> (1)	↔
<b>Transition of Care</b>					
<i>Notification of Inpatient Admission: 65+</i>	10.73%	5.56%	7.78%	33.33 <sup>rd</sup> (3)	↑
<i>Receipt of Discharge Information: 65+</i>	2.58%	9.83%	7.04%	33.33 <sup>rd</sup> (3)	↔
<i>Patient Engagement after Inpatient Discharge: 65+</i>	84.12%	87.18%	86.67%	33.33 <sup>rd</sup> (3)	↔
<i>Medication Reconciliation Post-Discharge: 65+</i>	47.12%	70.94%	67.41%	33.33 <sup>rd</sup> (3)	↔
<b>Use of High-Risk Medications in Older Adults^</b>					
<i>High Risk Medications to Avoid</i>	16.41%	17.12%	17.40%	10 <sup>th</sup> (2)	↔
<b>Use of Opioids at High Dosage^</b>	5.09%	4.56%	4.57%	33.33 <sup>rd</sup> (3)	↓
<b>Use of Opioids from Multiple Providers^</b>					
<i>Multiple Prescribers and Multiple Pharmacies</i>	9.96%	1.49%	2.00%	<10 <sup>th</sup> (1)	↓

All benchmarks noted in this report are based on the 2022 NCQA Health Plan Ratings Percentiles, the 2021 NCQA Quality Compass National Benchmarks, and the 2021 Audit Means and Percentiles for Medicare

\* Rate calculated per 1000 Members

~ Inverted rate

^ Lower rate is better



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## Medicare HEDIS® Performance Summary

### Performance Summary Keys:

↓	Indicates a decrease in the percentile ranking as compared to the previous measurement year. Each arrow down reflects a level of change in the percentile ranking. (e.g. a measure that went from the 75th percentile to the 50th percentile will display one down arrow)
↑	Indicates an increase in the percentile ranking as compared to the previous measurement year. Each arrow up reflects a level of change in the percentile ranking. (e.g. a measure that went from the 25th percentile to the 75th percentile will display two up arrows)
↔	Indicates no change in the percentile ranking as compared to the previous measurement year.

Plan Rating	National Percentile Range
1	≤10 <sup>th</sup> percentile
2	>10 <sup>th</sup> and ≤33 <sup>rd</sup> percentile
3	>33 <sup>rd</sup> and ≤66 <sup>th</sup> percentile
4	>66 <sup>th</sup> and ≤90 <sup>th</sup> percentile
5	>90 <sup>th</sup> percentile