



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

October 5, 2021

Rejected Claims due to Member Eligibility Issues to be Reprocessed

Dear IEHP Pharmacy Network,

IEHP and our PBM experienced issues with processing some claims earlier this week due to **eligibility issues** on the system. This may have prevented you from processing pharmacy claims that would have paid otherwise. **This issue has now been resolved.**

For claims rejected for the above reason, **please reprocess them for pharmacy reimbursement.**

Sincerely,

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