



Dear Provider,

Inland Empire Health Plan (IEHP) values your collaboration and ongoing commitment to help our Members of IEHP DualChoice Cal MediConnect Plan (Medicare-Medicaid Plan) achieve and sustain optimal health. Your partnership is crucial in improving the care and well-being of our IEHP DualChoice Members.

Our Pharmacy teams leverage a combination of Medication Therapy Management (MTM) services and adherence campaigns in order to improve our quality metrics and overall care for patients.

How can you partner with us to help improve your patient’s adherence?

IEHP Medication Adherence Toolkit for Providers

Mail Order Services	Encourage your patients who are IEHP DualChoice Members to join AllianceRx Walgreens Prime Mail service (IEHP’s free mail order service). Please visit https://www.alliancerxwp.com/home-delivery or call 1-800-345-1985 for more information.
90-Day Supply	Prescribe 90-day supplies for maintenance medications for your patients who are IEHP DualChoice Members. IEHP DualChoice covers up to a 90-day supply for most maintenance medications. Please visit www.iehp.org for more details on the preferred drug list for IEHP DualChoice.
Medication Intervention Collaboration	IEHP’s Clinical Pharmacy team designs interventions for mutual patients with specific medication-related issues through our MTM targeted medication review (TMR) programs. Your collaboration on addressing these medication-related interventions will help promote our goal of an integrated care approach.



The National Committee for Quality Assurance (NCQA) has established the Healthcare Effectiveness Data and Information Set (HEDIS) quality measures for IEHP DualChoice to meet, many of which are focused on medication adherence. Increasing patient adherence to maintenance medications can lead to overall improvements in clinical outcomes and reduction in acute events. Provider involvement in improving patient adherence will also support IEHP DualChoice in meeting these quality standards as outlined by regulatory agencies.

If you have any questions regarding our adherence campaigns or MTM services, please call the IEHP MTM Pharmacy Team at **(909)-294-3708** between 8am-5pm, Monday through Friday.

Thank you for your continued support to ensure our IEHP DualChoice Members receive the highest quality health care available. If you have multiple office locations, please forward this information to the most appropriate office location(s).

Sincerely,

IEHP Pharmacy Services

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