



A Public Entity

Inland Empire Health Plan



**To:** IEHP Trading Partners  
**From:** IEHP – EDI Team  
**Date:** August 16, 2021  
**Subject:** **ACTION REQUIRED: IEHP Clean Claim Rules Implementation**

## ATTENTION - ACTION REQUIRED!

Inland Empire Health Plan (IEHP) is **amending its provider billing requirements (Clean Claim Rules) relating to 837p and 837i claim submissions.**

The goals of these changes are to improve claim payment efficiency and prevent unnecessary encounter rejections with our State and Federal agencies.

Listed below is a **new edit** that we would like for you to add to our existing claim file validation rules.

Form Locator #	Description	Loop, Segment / Data Element	Comments & Business Input
Box 18 To Date (for discharge date at header level)	Discharge Date before Date of Service	Discharge Date: 2300 DTP03 (where DTP01 = '096')	Regulatory rejections due to Discharge Date before Date of Service on <u>837 Professional claims only.</u>
Box 24 Line 1-06 (for Service date at line level)		Service Date: 2400 DTP03 (where DTP01 = '472')	

IEHP is requesting your feedback regarding your required timeline to code, test, and implement these changes. A **response** is requested by **Tuesday, August 31<sup>st</sup>** and should be emailed to [Allende-A@iehp.org](mailto:Allende-A@iehp.org). **Our goal is to implement this validation rule by September 7<sup>th</sup>.**

We are committed to providing quality service and appreciate your partnership and cooperation with this upcoming change.

If you have any questions, please do not hesitate to contact the IEHP EDI Team at [EDI@iehp.org](mailto:EDI@iehp.org) or contact Arnold Allende directly at (909) 890-2162 or via email at [Allende-A@iehp.org](mailto:Allende-A@iehp.org).

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences