



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: September 22, 2021
Subject: **Delay in Daily Delta Eligibility File**

The Daily Delta 834 Eligibility files for September 22nd, 2021 was not delivered as scheduled due to a technical concern.

These files will be available on the Secure File Transfer Protocol (SFTP) Server **tomorrow evening before 10:00 PM, September 23rd, 2021** and will include eligibility changes from September 22nd and September 23rd.

In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this one-day delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.