



To: ALL IEHP Providers and IPAs
From: IEHP – Provider Relations
Date: October 19, 2021
Subject: Health Access License Surrender

In most cases your Participating Provider Agreement is formed between the Inland Empire Health Plan (“IEHP”) and IEHP Health Access (“Health Access”), known collectively as the “IEHP Health Plan” and your entity (“Provider”).

IEHP Health Plan is structured such that Members in the Medi-Cal programs are assigned to IEHP and non-Medi-Cal Members are assigned to Health Access.

IEHP would like to inform you that Health Access is surrendering its health care service license with the California Department of Managed Health Care (DMHC) and assigning all its Members and Agreements to IEHP. This letter provides notice to Provider that Health Access is assigning the Agreement, in accordance with the terms of the Agreement, to IEHP, effective **January 1, 2022**. Therefore, all Members in the Medi-Cal programs and non-Medi-Cal Members will be collectively assigned to IEHP.

No Providers are affected by this assignment:

- **The processes, policies, payment rates, claim submissions, Member assignments, and personnel governing the Agreement will not change following the assignment. The Provider will continue to perform their obligations under the Agreement as business as usual. No change in payment rates or payment practices.**
- **Providers will notice no change in operations under the Agreement as Health Access already uses IEHP to fulfill its obligations under the Agreement.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.