



A Public Entity

Inland Empire Health Plan



To: Medi-Cal PCPs, Specialists, and IPAs
From: IEHP - Provider Relations
Date: November 30, 2021
Subject: **Medi-Cal Rx to launch January 1, 2022!**

Inland Empire Health Plan would like to remind you beginning January 1, 2022, pharmacy services for Medi-Cal members will be administered under the program known as Medi-Cal Rx.

Under Medi-Cal Rx, there will be 4 ways for Prescribers to submit a medication prior authorization (PA) to Magellan:

Top 2 Preferred Methods:

1. CoverMyMeds® (CMM) PA

The CMM PA submission channel allows prescriber and pharmacies to initiate and submit PAs, with covered alternatives and approvals given in real time. More information can be found in Reference Materials at <http://www.medi-calrx.dhcs.ca.gov/provider/forms/> in the Medi-Cal Rx: CoverMyMeds How-To Guide or on the CMM website: www.covermymeds.com

2. Medi-Cal Rx Secured Provider Portal

Registered pharmacy providers and prescribers will be able to log in to the Secured Provider Portal at <http://www.medi-calrx.dhcs.ca.gov/provider/login> to submit, inquire about, cancel, or add additional information to existing PAs as well as attach documents to any PAs in progress.

Additional, non-preferred, methods:

3. Fax Submission

Fax # 1-800-869-4325 will be effective January 1, 2022. Pharmacy providers and prescribers can submit a PA request via fax by utilizing the following approved forms: 50-1, 50-2, 61-211, or the Medi-Cal Rx PA Request Form, available January 1, 2022, in Reference Materials at www.medi-calrx.dhcs.ca.gov/provider/forms/

4. Mail

Pharmacy providers and prescribers may also submit a PA via mail to the following address:
Medi-Cal Rx Customer Service Center
Attn: PA Request
P.O. Box #730
Rancho Cordova, CA 95741-0730

What should Providers do right now to get ready for Medi-Cal Rx?

IEHP and DHCS strongly encourage our Providers to visit the new Medi-Cal Rx website as soon as possible:

<https://medi-calrx.dhcs.ca.gov/provider>

- **Register for the Magellan Medi-Cal Rx Provider Portal today!**
- Review schedule of trainings available on the new Medi-Cal Rx Portal
- Review general information about the Medi-Cal Rx transition

IEHP is here to help support you as we all prepare for the Medi-Cal Rx transition!

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at:
(909) 890-2054 or (866) 223-4347.