



To: All PCPs, Specialists and Behavioral Health
From: IEHP- Behavioral Health and Care Management, Community Supports Team
Date: December 30, 2021
Subject: Community Supports - Coming January 1, 2022!

Effective January 1, 2022, Inland Empire Health Plan (IEHP) is offering **Community Supports** for eligible Members.

IEHP will be offering the following eleven (11) of fourteen (14) Department of Health Care Services (DHCS) pre-approved Community Supports Services to our Members:

- Housing Transition/Navigation Services
- Housing Deposits
- Asthma Remediation
- Short-Term Post-Hospitalization Housing
- Medically Supportive Food/Meals/Medically Tailored Meals
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Home Modifications
- Sobering Centers (Riverside County)
- Housing Tenancy and Sustaining Services
- Recuperative Care
- Community Transition Services/Nursing Facility Transition to a Home

Providers will have the option to refer All IEHP Members, regardless of IPA affiliation, via the Provider Portal, under the “Referrals” tab, as of January 1, 2022.

Please use: Provider Portal > Referrals > Service Requested > Community Support Services

Members will also have the option to call Member Services regarding these services: (800) 440-IEHP (4347).

You may also visit our website at:

www.iehp.org > For Providers > Special Programs > Community Supports

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:

www.iehp.org > For Providers > Plan Updates > Correspondences

For questions on how to refer your members for Community Supports or for more information, please contact your Provider Service Representative by calling the Provider Call Center at (909) 890-2054 or (866) 223-4347.