



To: All IEHP Direct Providers and IPAs
From: IEHP – Provider Relations
Date: February 17, 2022
Subject: **Health Access License Surrender Update: Revised Effective Date**

Inland Empire Health Plan (IEHP) would like to advise that **Health Access** has changed the effective date of the surrender of its health care service license with the California Department of Managed Health Care (DMHC) and the assignment of all its Members and Agreements to IEHP, from January 1, 2022, to the **new effective date of March 1, 2022.**

In most cases your Participating Provider Agreement is formed between the Inland Empire Health Plan (“IEHP”) and IEHP Health Access (“Health Access”), known collectively as the “IEHP Health Plan” and your entity (“Provider”). IEHP Health Plan is structured such that Members in the Medi-Cal programs are assigned to IEHP and non-Medi-Cal Members are assigned to Health Access.

We are sending this notice in lieu of a contract amendment and would like to remind you that **NO** Providers are affected by this change and **NO** action is required on your part.

- **The processes, policies, payment rates, claim submissions, Member assignments, and personnel governing the Agreement will not change following the assignment. The Provider will continue to perform their obligations under the Agreement following the assignment. It will be business as usual.**
- **The Provider will notice no change in operations under the Agreement as Health Access already uses IEHP to fulfill its obligations under the Agreement.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.