



To: 835 Trading Partners
From: IEHP – Provider Relations
Date: May 10, 2022
Subject: **Applied Changes for Medicare Members on the 835 Files**

MODIFICATION TO YOUR 835 FILES

Per our prior communication, dated November 16, 2020, Inland Empire Health Plan (IEHP) has implemented an enhancement to our 835 files. Since February 1, 2021, the **Outbound IEHP 835 files have included Other Healthcare Coverage (OHC)** on claims denied for a primary carrier's payment information.

This OHC information is intended to assist Trading Partners (TP) and Providers with identifying primary OHC billing information. **This enhancement will now be reported on claims for Members with Medicare Parts, A, B, and/or C, effective May 11, 2022.**

OHC information in 835 files will be on denied claims only, as previously stated.

- OHC Carrier Name
- Group Number (Member Group ID)
- Member ID Number (Policy Number)
- OHC Phone Number (if available)

Please take note that the OHC information can be found in **Loop 2100 in the standard X12 835 Files.**

Implementation of these changes, for this line of business, is effective on May 11, 2022.

IEHP is committed to providing quality service and appreciates your understanding and cooperation with this forthcoming addition for this additional line of business

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions or issues with processing the files or if you need to update your business contact information, please do not hesitate to contact the IEHP EDI Specialists: EDISpecialists@iehp.org