

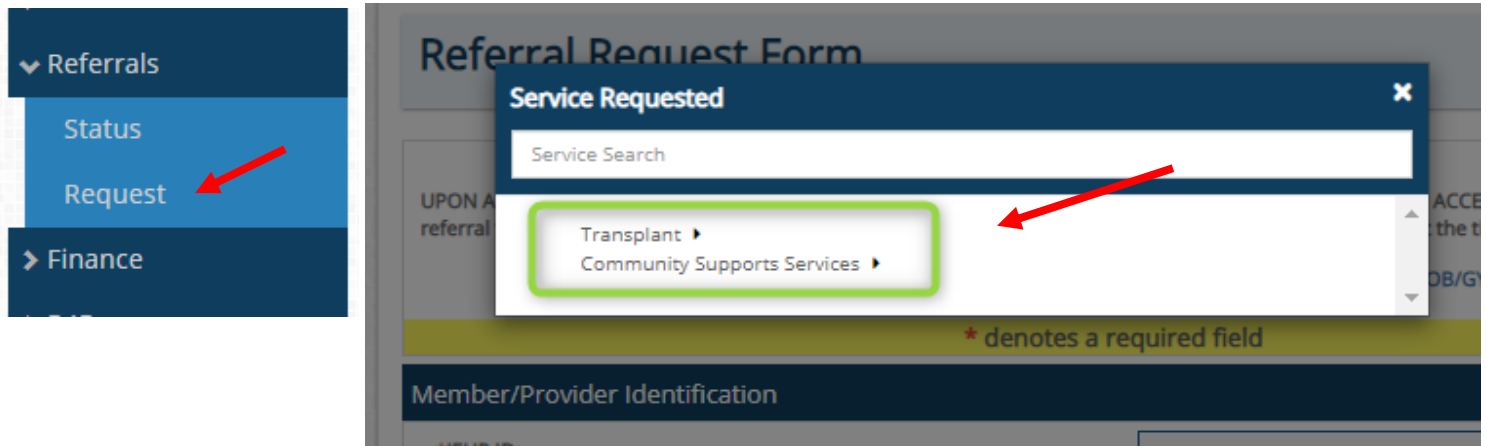


**To:** All Medi-Cal PCPs & IPAs  
**From:** IEHP – Provider Relations  
**Date:** May 13, 2022  
**Subject:** eReferral Submission to IEHP now available for IPA assigned Medi-Cal Members: Transplants (MOT) and Community Support Services

Inland Empire Health Plan (IEHP) would like to inform you that referrals for **IPA assigned Medi-Cal Members** needing **Major Organ Transplant (MOT) and Community Support Services** can now be submitted via IEHP’s secure eReferral system. The process remains the same for IEHP Direct Members.

When submitting these referrals for an IPA assigned Medi-Cal Member, please login to the secure IEHP Provider Portal.

**Select Referrals > Request from the menu. Only Transplant and Community Support Services options will appear for IPA affiliated Providers not contracted with IEHP Direct.**



**Expand the available services under “Transplant” and “Community Support Services” by clicking on the arrows.**

For more information about Community Support Services, please visit:  
<https://www.iehp.org/en/providers/special-programs?target=CSS>

As reminder, all communications sent by IEHP can also be found on our Provider portal at:  
[www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347, or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org).