



**To:** All Medi-Cal IPAs  
**From:** IEHP – Provider Relations  
**Date:** June 23, 2022  
**Subject:** **NOTICE: No Prior Authorizations for Preventive Services**

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Inland Empire Health Plan (IEHP) would like to remind our IPA partners that the Plan **maintains a list of services that do not require prior authorization, including preventive services**, per IEHP Provider Manual Policy 25E1, “Utilization Management – Delegation and Monitoring.”

During the 2021 Department of Health Care Services (DHCS) Medical Audit, it was found that prior authorization had been inappropriately applied to preventive services.

As part of the corrective action, **effective 07/01/2022:**  
**All IPAs must cancel prior authorization requests for preventive services.**

When requesting prior authorization for a preventive service, Providers must be notified that the request was cancelled due to the service not requiring prior authorization.

AND

**Providers must inform the Member that the requested service will be covered and does not require prior authorization.**

IEHP is also developing a letter which, once approved by DHCS, will be required to be sent to Providers and Members when they request prior authorization for preventive services. IEHP will provide additional instructions once these letters are available.

Please refer to the DHCS Medi-Cal Provider Manual – Preventive Services (<https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/prev.pdf>) for a list of services which DHCS considers to be preventive. In addition to those items listed in the Medi-Cal Provider Manual, the following services are also considered to be preventive:

- Bone Density Screening (CPT codes: 77080 and 77081)
- Diagnostic Mammograms for ages 40 and above (CPT codes: 77065, 77066 and 77063)
- Lung Cancer Screening (CPT codes: S8032 and 71271)

Thank you for your attention to this important matter is providing optimal health to our Members.

As a reminder, all communications sent by IEHP can also be found on the Provider portal:  
[www.iehp.org](http://www.iehp.org) > For Providers > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)