



A Public Entity

Inland Empire Health Plan



To: Medi-Cal IPAs
From: IEHP – Provider Relations
Date: September 22, 2022
Subject: **UPDATED Medi-Cal Letter Templates**

Inland Empire Health Plan (IEHP) has recently posted the following updated Medi-Cal Letter Templates:

- Member Authorization Letter (English, Spanish, Chinese and Vietnamese)
- Continuity of Care Authorization Letter (English, Spanish, Chinese and Vietnamese)
- Continuity of Care Terminate Letter (English, Spanish, Chinese and Vietnamese)
- Prior Authorization Not Required Letter (English, Spanish, Chinese and Vietnamese)
- Specialist Termination Letter (English, Spanish, Chinese and Vietnamese)

It is required to incorporate the updated letter templates into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **November 1, 2022**.

Updated letter templates can be found at IEHP website:

www.iehp.org > Providers > Provider Resources > Forms > Medi-Cal Letter Templates

or click [here](#).

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences