



We heal and inspire the human spirit.

To: Medicare PCPs, Specialists and BH Providers
From: IEHP – Provider Relations
Date: November 10, 2022
Subject: **REMINDER: IEHP DualChoice (HMO D-SNP) begins Jan 2023**

IEHP is excited that IEHP DualChoice (HMO D-SNP) Open Enrollment is available, October 15 through December 7, 2022!

Members who are enrolled in the IEHP DualChoice Cal MediConnect Plan (Medicare-Medicaid Plan) will automatically transition to this new product on January 1, 2023.

Members currently enrolled in IEHP Cal MediConnect DualChoice will remain with you as their IEHP DualChoice Provider and do not need to do anything.

IMPORTANT: Current IEHP Cal MediConnect Members will NOT lose their coverage and will automatically become IEHP DualChoice (HMO D-SNP) Members effective January 1, 2023.

What is D-SNP?

Our Dual Eligible Special Needs Plan (D-SNP) is a health plan for Medi-Cal and Medicare eligible individuals who live in San Bernardino and Riverside Counties.

The product is officially named IEHP DualChoice (HMO D-SNP), but we will often refer to it abbreviated as IEHP DualChoice.

How does D-SNP differ from CMC?

- Members will continue to receive the same level of quality benefits and services they have come to enjoy with CMC, including vision, dental and prescriptions.
- CMC had more requirements Members had to meet for enrollment. There is a chance someone who previously applied for CMC and was declined could now be eligible for D-SNP. **Please encourage your patients who aren't currently enrolled in IEHP DualChoice to call IEHP today for assistance.**

If Members have questions, please ask them to call IEHP at 1-877-273-IEHP (4347), 8am-8pm (PST), 7 days a week, including holidays. TTY users should call 1-800-718-4347.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org