




We heal and inspire the human spirit.

To: EVV Impacted Providers and Individual Nurse Providers
From: IEHP – Provider Relations
Date: December 6, 2022
Subject: **Ask DHCS – Open Office Hours for EVV Home Health Care Services – December 16th at 10 am PT**

DHCS will be hosting open office hours for Managed Care Plan (MCP) providers and Individual Nurse Providers (INP) to attend and ask any questions to assist with their Electronic Visit Verification (EVV) onboarding.

Open office hours allow providers to ask the DHCS’ EVV team questions on registration, training, submitting EVV data, and any additional inquiries you may have. This webinar will be an interactive conversation between providers and the DHCS’ EVV team.

Please email any questions in advance to the DHCS EVV team at EVV@dhcs.ca.gov to allow time to prepare responses and for possible live demonstrations.

	Meeting	
Date	Friday, December 16, 2022	
Time	10:00 a.m. – 11:00 a.m.	
Location	Webinar Link: Click here to register Or scan the QR code	

Please visit DHCS’ [EVV webpage](#) for more information.

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413
Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.