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**To:** All Medicare PCPs, Specialists & Medicare IPAs  
**From:** IEHP Pharmaceutical Services Department  
**Date:** December 8, 2022  
**Subject:** Medicare Formulary Changes for 2023 IEHP DualChoice (HMO D-SNP)

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**WHAT IS CHANGING:**

With the transition from Cal MediConnect to IEHP DualChoice (HMO D-SNP) on January 1, 2023, some medications and products, including several over-the-counter (OTC) products covered under CMC Part D, **may no longer** be covered under IEHP Dual Choice (HMO D-SNP).

**WHAT TO DO:**

1. Visit IEHP's website and access the 2023 IEHP DualChoice (HMO D-SNP) Formulary to verify if a medication/product is still covered through Medicare after January 1, 2023:

**For Members**

[www.iehp.org](http://www.iehp.org) > Members > IEHP DualChoice  
[IEHP - IEHP DualChoice : Prescription Drugs](#)

**For Providers**

[www.iehp.org](http://www.iehp.org) > Providers > Pharmacy Services > Formulary  
[IEHP - Pharmacy Services : Formulary](#)

2. If a medication or product is not in the 2023 IEHP DualChoice (HMO D-SNP) formulary and the request of Coverage Determination (CD) is denied by IEHP's Pharmacy Benefit Manager (PBM), MedImpact, please submit the Prior Authorization request to Medi-Cal Rx, via CoverMyMeds or the Magellan Portal: <https://uac.magellanrx.com>

**Please Remember:** This update applies to IEHP DualChoice (HMO D-SNP) Members only.

If you have any questions on this update or other DHCS communications, please visit:

- Medi-Cal Rx Bulletins & News site:  
<https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news/>
- Contact Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days a year
- You can also submit questions via email to Medi-Cal Rx Education & Outreach at  
[MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:  
[www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)