



We heal and inspire the human spirit.

To: All IEHP Providers
From: IEHP – Provider Relations
Date: January 4, 2023
Subject: **LAST CHANCE to Win a \$50 Gift Card: Submit 2023 Provider Manual Acknowledgement of Receipt (AOR)**

Inland Empire Health Plan's (IEHP) **2023 Provider Policy and Procedure and EDI Manuals** are now available at: <https://iehp.org/providers/provider-manuals>

On September 30, 2022, an e-mail or letter was sent to your office with a unique access code and link to the electronic **Acknowledgement of Receipt (AOR) Form**. Your **electronic attestation is required**, acknowledging your awareness and review of IEHP's current and updated policies that will go into effect on **January 1, 2023**. If your office already attested, we thank you. IEHP maintains an Acknowledgement of Receipt (AOR) file for all Providers.

Providers who submit their AOR on or before Monday, January 16, 2023, will be eligible to win one of ten \$50 gift cards!

Your AOR will be your entry form for the drawing taking place in mid-January. Winners will be announced via blast fax. Complete and submit your AOR form electronically [here](#) or at: www.iehp.org > Providers > Provider Manuals

Provider Manuals

General Information 2022 Manuals 2023 Manuals

General Information

The Inland Empire Health Plan (IEHP) Provider Manual is designed to help IEHP's contracted Providers understand how IEHP functions and understand the rules and regulations IEHP must comply with, as governed by the California Department of Health Care Services (DHCS), California Department of Managed Health Care (DMHC), the Centers for Medicare and Medicaid Services (CMS) and the National Committee for Quality Assurance (NCQA).

The Delegate or Provider has the responsibility to ensure review, understanding, and attestation of the information contained in the Manual.

Acknowledgement of Receipt (AOR)
2023

- Providers
 - 2023 Provider eAOR

Providers are encouraged to attest electronically using the following recommended browsers: Google Chrome, Microsoft Edge, Mozilla Firefox

If you did not receive the January 2023 Provider Manual letter or have any questions, please contact the Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org

As a reminder, all communications sent by IEHP can also be found at:
www.iehp.org > Providers > Plan Updates > Correspondence