

## We heal and inspire the human spirit.

**To:** All Medicare IPAs

**From:** IEHP – Delegation Oversight

**Date:** February 24, 2023

**Subject:** Update to D-SNP Letter Template

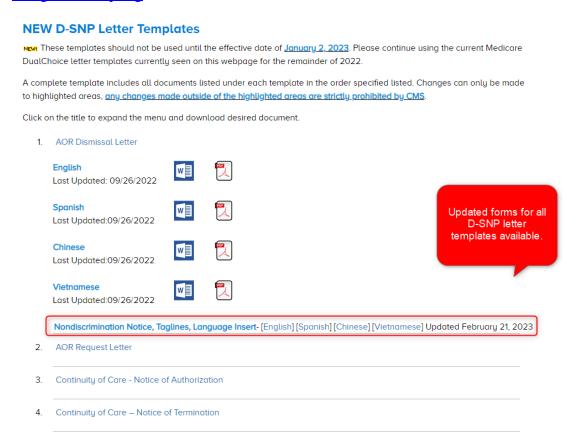
Inland Empire Health Plan (IEHP) has recently updated and combined the D-SNP Nondiscrimination Notice, Taglines, and the Multi-Language Interpreter Services (MIL) template into one form. The form is available on our website in all IEHP's threshold languages – English, Spanish, Chinese and Vietnamese:

## • Nondiscrimination Notice, Taglines and Multi-Language Insert

IEHP requires that the updated D-SNP Nondiscrimination Notice, Taglines and Multi-Language Interpreter Services (MIL) form be incorporated into your workflows as soon as possible. **IEHP will begin auditing implementation of the updated templates for letters dated as of <u>April 1, 2023.</u>** 

Updated letter templates can be found on the IEHP website: <a href="www.iehp.org">www.iehp.org</a> > Provider > Provider Resources > Forms > D-SNP Letter Templates or click here.

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org



As a reminder all communications sent by IEHP can also be found on our website at: <a href="www.iehp.org">www.iehp.org</a> > Providers > Plan Updates > Correspondences