

Attention: Physicians & Practice Administrators

Medical Assistants: Enhancing Patient Safety & Reducing Liability Risks



Wednesday, April 26th
12:00-1:30 p.m.
(Lunch Provided)



Medical assistants (MAs) can increase medical practice efficiency, patient satisfaction, and patient care quality, which can all reduce malpractice liability risk. But MAs can also increase liability risk for their supervising/delegating clinicians and employers. Physician employers of MAs may be found liable for MAs' actions and may also be directly liable for negligent supervision, delegation, hiring, and/or training of MAs. Through closed case studies, this presentation outlines the benefits and potential liability exposures related to the employment of MAs. The cases demonstrate how liability can arise from inappropriate utilization of MAs and how to use risk reduction strategies to mitigate risks.

Learning Objectives:

- Recognize the limitations and roles of MAs and ensure that MAs are not exceeding their scope of service and are being supervised appropriately.
- Cultivate an environment where medical assistants are empowered to speak up when they are concerned about patient safety
- Provide job-specific training for medical assistants, which includes an introduction to administrative and patient care protocols
- Keep a written record of competency assessment, training, and confirmation

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Location:

RCMA Conference Room
3993 Jurupa Ave., Riverside

Cost:

RCMA Members/Staff: **Free**
Non Members: **\$20**

Lunch Provided

Presenters:



Anne Marie Lyddy, MHA
Senior Risk Management Consultant

Stacy Stauffer, JD
Senior Risk Management Consultant



**Online
Registration**

www.rcmadocs.org/events

*Limit 2 Staff Per Practice
in Addition to Physicians*



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For more information contact Sandy Lozeau
at (800) 472-6204 or slozeau@rcmadocs.org
or visit www.rcmadocs.org/events

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