



We heal and inspire the human spirit.

To: Medicare PCPs, Specialists, Vision Providers & IPAs
From: IEHP – Provider Relations
Date: April 3, 2023
Subject: **REMINDER: 2023 IEHP DualChoice (HMO D-SNP) Plan Benefits**

Thanks for your partnership in the IEHP DualChoice (HMO D-SNP) plan. Our network makes the difference.
And this is a reminder that IEHP DualChoice (HMO D-SNP) Members receive great benefits!

2023 Benefits	
Prescription Copays	\$0 generic, brand medications and over-the-counter (OTC) medicines
Vision	Exam/Lenses/Frame: Once every 12 months Frames are covered up to \$350 and can only be applied to one frame. Lenses are covered at 100% based on medical necessity and available benefit only. Member may opt for contact lens in lieu of glasses. The \$350 allowable will applied to the contact lens.
Transportation	Round trip transportation provided to plan approved locations. This benefit allows for transportation to medical services by passenger car, taxi, or other forms of public/private transportation.

A full summary of the 2023 benefits is available at:
www.iehp.org > For Members > IEHP DualChoice (HMO D-SNP) Plan > 2023 Plan Benefits

Your Members with both Medi-Cal and Medicare can enroll in IEHP DualChoice at any time.

Please let your eligible patients know that they can enroll by calling IEHP DualChoice at 1-800-741-IEHP (4347), 8am – 8pm (PST), 7 days a week, including holidays. TTY users should call 1-800-718-IEHP (4347).

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org