



We heal and inspire the human spirit.

To: All PCPs, Specialists, BH, BHT & Vision Providers
From: IEHP – Provider Relations
Date: May 26, 2023
Subject: **NCQA Health Equity Race and Ethnicity Data Collection**

IEHP is currently accredited with the National Committee for Quality Assurance (NCQA). In 2023, NCQA launched a new accreditation program focused on Health Equity. Health equity is fundamental to IEHP’s Mission, Vision and Values and we need your partnership as we strive to improve health equity across the Inland Empire.

NCQA’s “Health Equity Accreditation” focuses on the foundation of health equity work:

- Building an internal culture that supports the organization’s external health equity work;
- Collecting data that helps the organization create and offer language services and Provider networks mindful of individuals’ cultural and linguistic needs;
- Identifying opportunities to reduce health inequities and improve care.

Our Ask of You:

Please document the NCQA recommended race and ethnicity information elements via our provider directory update that begins in June 2023. Your complete and timely submission is greatly appreciated.

While your race and ethnicity data response is voluntary, and will **not** be included in our Provider directory, it assists in meeting this accreditation guideline and ensures our Provider network reflects our Member population.

In the event a Member calls IEHP to select a provider who speaks their language and shares their cultural background, we are able to direct them appropriately.

Thank you again for your partnership and serving our Members and community.

All communications sent by IEHP can be found at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.