



To: Skilled Nursing Facilities
From: IEHP – Provider Relations
Date: April 3, 2020
Subject: **COVID-19: Notification of Diagnosis**

NOTIFICATION OF COVID-19 DIAGNOSIS

Inland Empire Health Plan (IEHP) has implemented a process for SNFs to notify IEHP of **COVID-19 positive diagnoses in IEHP Members**.

Upon diagnosis of COVID-19, please notify IEHP via:

- Email: COVID19-SNF@iehp.org
 - Provide Member Name, DOB, and IEHP ID.
 - Provide date COVID-19 diagnosis.
- Concurrent Review:
 - All SNFs must provide clinical documentation on confirmed COVID-19 cases through the concurrent review process.

REMINDER:

To avoid transmission within long-term care facilities, facilities should use separate staffing teams for COVID-19 positive residents to the best of their ability, and work with State and local leaders to designate separate facilities or units within a facility to separate COVID-19 negative residents from COVID-19 positive residents along with individuals unknown COVID-19 status.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence or
www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.