



A Public Entity

Inland Empire Health Plan



To: Hospice Providers
From: IEHP – Provider Relations
Date: December 23, 2020
Subject: **Hospice Protocols for COVID-19 Exposure**

To support Inland Empire Health Plan (IEHP) Members and Providers, IEHP is reviewing all potential points of transmission of COVID-19 to ensure appropriate Infection Prevention practices and resources are in place.

IEHP recommends that Hospice Providers:

- Have a written mitigation plan.
- Perform staff COVID-19 testing at frequency directed by CDPH.
- Treat all patients as PUI (persons under investigation) for in person visits.
- Use proper PPE, and practice safe donning & doffing of PPE.
- Utilize telehealth when appropriate.

Please notify IEHP within twenty-four (24) hours in the event an IEHP Member has been exposed to COVID-19, whether via COVID-19 positive hospice staff or community exposure. Please email notification to COVID19-SNF@iehp.org.

Please report the following for potential exposures:

- Date of potential exposure
- Member Name
- Member ID
- Location (home/acute/post-acute, etc.)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence or www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.