



**January 2021 Annual Update
Provider Acknowledgment of Receipt (AOR)**

Please complete the following information in order to receive future updates to the IEHP Provider Policy and Procedure Manual. By signing this AOR, I acknowledge that I have read and reviewed electronic copies of the following Manuals and Trainings:

1. **Policy and Procedure Manuals** Medi-Cal and IEHP DualChoice - <https://iehp.org/en/providers/provider-manual>
2. **Benefit Manuals are available to view on State and Federal links provided below:**
 - **Medi-Cal** - http://files.medi-cal.ca.gov/pubsdoco/Manuals_menu.asp
 - **IEHP DualChoice** - <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Internet-Only-Manuals-IOMs.html>
3. **Summary of Effected Changes**
4. **IEHP Code of Business Conduct and Ethics**
5. **Guidelines for Care Management Training**
6. **Compliance Program Training** (Fraud, Waste and Abuse (FWA) HIPAA Privacy and Security)
7. **Cultural and Linguistic (C & L) Training**

I hereby attest that, to the extent required, all appropriate staff have received and/or been trained on the information contained in the documents listed above. I attest that the undersigned entity/organization has established and publicized compliance policies and procedures, standards of conduct, and compliance reference material that meet the requirements outlined in 42 CFR §422.503(b)(4)(vi), 42 CFR §423.504(b)(4)(vi), and 42 CFR §438.608(a)(1).

PCP OB/GYN Specialist Vision Behavioral Health Direct Ancillary

Clinic/Entity Name (IF APPLICABLE): _____

List of Providers within the Group (PLEASE PRINT, does not apply to Direct Ancillary)

- | | |
|----------|----------|
| 1. _____ | 5. _____ |
| 2. _____ | 6. _____ |
| 3. _____ | 7. _____ |
| 4. _____ | 8. _____ |

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Ext: _____ Fax: _____

Signature (REQUIRED): _____ Date: _____

Please return your signed AOR on or before January 08, 2021

Fax the completed form to (909) 296-3550 or e-mail the completed form to providerservices@iehp.org.