



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

October 10, 2023 - 9:00 AM

Board Report #342

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact Board Services at (909) 296-0948 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/NCn0i6uOXps?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda
- VI. Conflict of Interest Disclosure

AGENDA

VII. Adopt and Approve of the Meeting Minutes from the September 11, 2023 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Ratify and Approve Amendment 43 to the Local Initiative Primary Contract (#04-35765) with the California Department of Health Care Services
2. Approve Change Order #1 with to the Master Consulting Services Agreement Guidehouse, Inc.
3. Approve the Award of Request for Proposal #23-04757 to, and Delegation of Authority to Approve the Professional Services Agreement and Subsequent Contractual Documents Related Hereto, with Deloitte Consulting LLP
4. Approve the Professional Services Agreement with Health Management Associates, Inc.
5. Approve the IEHP Team Member Benefits Products and Delegation of Authority to enter into necessary Agreements
6. Approve the Inland Empire Health Plan Master Professional Services Agreement Template
7. Approve the Revised IEHP Covered Agent Agreement Template And Delegation of Authority to Approve Agreements with Agents and Agencies in Furtherance of the Covered California Line of Business

FINANCE DEPARTMENT (Keenan Freeman)

8. Delegation of Authority to Approve the Reinsurance Policy Procurement for Covered California Line of Business

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

9. Approve the Second Amendment to the Professional Service Agreement with T-Base Communication USA, Inc.
10. Delegation of Authority to Execute Memorandums of Understanding for the Community Health Worker Residency Pilot Program
11. Ratify and Approve the Funding Agreement with Riverside County Medical Association
12. Ratify and Approve the Funding Agreement with San Bernardino County Medical Society

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

13. Approve the Purchase Requisition for the VMWare Licensing Upgrade with Golden Star Technology, Inc.
14. Approve Ordering Documents 556751-2 and 558352-1 with Verint America's, Inc.
15. Approve an Increase in Funding with Inovalon, Inc.
16. Rescind Minute Order 23-074, Delegation of Authority to Approve the Ordering Document and Public Sector Agreement for Oracle Cloud Services, and Technical Support Services Renewal Order with Oracle America, Inc.
17. Approve the Statement of Work # 5 to the Master Consulting Services Agreement with Gartner, Inc.

OPERATIONS DEPARTMENT (Susie White)

18. Ratify and Approve the Second Amendment to the Professional Service Agreement with Deloitte Consulting LLP
19. Approve the Professional Services Agreement with National Association for Healthcare Quality
20. Approve the First Amendment to the Funding Agreement with Riverside County Medical Association
21. Approve the Award of Request For Proposal #23-05074 to Wex Health, Inc Dbw Wex

QUALITY DEPARTMENT (Edward Juhn, M.D.)

22. Approve the Third Amendment to the Professional Services Agreement with QMetrics, Inc.
23. Approve the 2023 Culturally and Linguistically Appropriate Services Program Annual Evaluation Implementation Plan
24. Delegation of Authority to Approve the Letter of Agreement with Walgreen Co

PROVIDER NETWORK DEPARTMENT (Keenan Freeman)

25. Ratify and Approve the Twenty Fourth Amendment to the Capitated Full-Service Agreement with Kaiser Foundation Health Plan, Inc., Southern California Region – *Pasadena*

26. Ratify and Approve the Hospital Per Diem Agreement with Doctors Hospital of Riverside, LLC, Dba Parkview Community Hospital Medical Center – *Riverside*
27. Ratify and Approve the Hospital Per Diem Agreement with Ridgecrest Regional Hospital – *Ridgecrest*
28. Approval of the Evergreen Contracts
 - 1) Inland Behavioral and Health Services Inc- Ancillary Agreement – San Bernardino
 - 2) Sharp Memorial Hospital - Hospital Per Diem Agreement – San Diego
 - 3) Corona Residential Care Center - Residential Care for the Elderly - Corona
 - 4) Mere Enterprises Inc dba Abria Del Cielo Assisted Living Facility - Residential Care for the Elderly – San Bernardino
 - 5) Empirecare Health Associates Inc dba The Grove Care and Wellness - Skilled Nursing Facility Provider Agreement – Riverside
 - 6) Ensign Palm I LLC A Limited Liability Company dba Premier Care Center for Palm Springs - Skilled Nursing Facility Provider Agreement – Palm Springs
 - 7) Riverside Post Acute Care LLC dba Riverside Post Acute Care - Skilled Nursing Facility Provider Agreement – Riverside
 - 8) Silverscreen Healthcare Inc dba Asistencia Villa Rehabilitation and Care Center - Skilled Nursing Facility Provider Agreement - Redlands
 - 9) Rupinder Mann dba Rupinder Mann MD Inc - Skilled Nursing Facility Attending Physician Agreement - Redlands
 - 10) Medequip Inc dba Medica - Ancillary Agreement– Aliso Viejo
 - 11) Orange Coast Respiratory Care Services Inc- Ancillary Agreement Provider Agreement – Anaheim
 - 12) Central City Community Health Center Inc dba Central City Community Health Center- Behavioral Health Participating Provider Agreement – Norco
 - 13) Jennifer Lynn Codega LMFT - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 14) Joyce Diane Harden dba Healing Ongoing Private Practice- Behavioral Health Participating Provider Agreement – Fontana
 - 15) Julie Chappa dba -Turning Leaf Family Therapy Group - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 16) Katrina Niere dba Mind Health Therapy - Behavioral Health Participating Provider Agreement – Temecula
 - 17) Kharvena Moss - Behavioral Health Participating Provider Agreement – Riverside
 - 18) Lauren V Johnson - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 19) Life Skills Awareness - Behavioral Health Participating Provider Agreement – Hesperia
 - 20) Lucy Pena Haas - Behavioral Health Participating Provider Agreement – Murrieta
 - 21) Maria Savala Mahany dba Maria Savala Mahany M Ed MFT - Behavioral Health Participating Provider Agreement – Victorville
 - 22) Maura Kane McAuliffe dba - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 23) Stacy Donaldson - Behavioral Health Participating Provider Agreement – Rancho Cucamonga

- 24) Stepanian Family Counseling Inc - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
- 25) Susan Jean Alexander- Behavioral Health Participating Provider Agreement – Palm Desert
- 26) Wendy Baker dba Wendy Baker Licensed Marriage and Family Therapist - Behavioral Health Participating Provider Agreement – Palm Desert
- 27) Physician Health Collaborative Corporation - Open Access Agreement (Excluding Medicare) - Adelanto
- 28) Antonio A Tan MD Professional Corporation - Capitated Primary Care Provider Agreement - Moreno Valley
- 29) Clinic Services of California Medical Group - Capitated Primary Care Provider Agreement - Colton
- 30) Oliverio Medical Corporation - Capitated Primary Care Provider Agreement – Banning
- 31) Ultimate Medical Practice A Professional Corporation - Capitated Primary Care Provider Agreement - Highland
- 32) West Point Medical Group Inc - Capitated Primary Care Provider Agreement (Excluding Medicare) - Fontana
- 33) May Medical Management Corporation dba La Verne Medical Urgent Care - Fee-For-Service Primary Care Provider Agreement – La Verne
- 34) Stefany Ranshaw dba Behavior Team Inc - Participating Provider Agreement – QASP - Murrieta
- 35) CV Physical Therapy Inc dba Movement for Life Physical Therapy - Participating Provider Agreement – Specialist – San Bernardino
- 36) David Azer DO - Participating Provider Agreement – Specialist – Corona
- 37) Elizabeth Stankis – dba Liz Stankis RD - Participating Provider Agreement – Specialist – Palm Desert
- 38) Family Health Center of Joshua Tree dba Hi Desert Family Medical Clinic - Participating Provider Agreement – Specialist – Yucca Valley
- 39) Royalty Radiation Oncology Medical Group Inc - Participating Provider Agreement – Specialist – Pomona
- 40) Synergy Radiation Oncology Medical Group Inc - Participating Provider Agreement – Specialist – Riverside
- 41) Vitreo Retinal Associates Medical Group - Participating Provider Agreement – Specialist – Pomona
- 42) Revati J Ghatnekar dba Revati J Ghatnekar MD - Participating Provider Agreement – Specialist – Rancho Mirage
- 43) Borrego Community Health Foundation - Participating Provider Agreement – Vision – Thermal
- 44) Glenda Ong Medrina dba Glenda Ong Medrina OD LLC - Participating Provider Agreement – Vision – Beaumont
- 45) Steven R Kleen Optometric Corporation dba Dr Steven R Kleen Optometric Corporation - Participating Provider Agreement – Vision – Redlands
- 46) Moothedath A Menon MD - Participating Provider Agreement – Specialist – Apple Valley

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

29. Chief Executive Officer Update

FINANCE DEPARTMENT (Keenan Freeman)

30. Review of the Monthly Financials

QUALITY DEPARTMENT (Edward Juhn, M.D.)

31. Overview of the Medi-Cal and Cal Mediconnect Healthcare Effectiveness Data and Information Set and Managed Care Accountability Set Results for Measure Year 2022

- IX. IEHP Health Access - *No Business*

- X. Comments from the Public on Matters not on the Agenda

- XI. Board Member Comments

- XII. Closed Session

1. With respect to every item of business to be discussed in closed session pursuant to California Government Code Section 54956.9:

Conference with Legal Counsel-Anticipated Litigation: Initiation of litigation pursuant to subdivision (d)(4) of Government Code Section 54956.9:

- i. One potential case.
2. With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to California Government Code Section 54956.87 subdivision (b):

HEALTH PLAN TRADE SECRETS: Meeting held for the purpose of discussion or taking action on health plan trade secrets, including initiating a new service, program, marketing strategy, business plan, or technology, or to add a benefit or product where the premature disclosure of the trade secret would create a substantial probability of depriving the health plan of a substantial economic benefit or opportunity.

- XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on November 13, 2023 at Inland Empire Health Plan.