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**To:** Long Term Care (LTC) Providers  
**From:** IEHP Pharmacy  
**Date:** February 2, 2023  
**Subject:** **Transition to 30-day Coverage Determination Backdating**

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Dear LTC Provider,

Inland Empire Health Plan (IEHP) transitioned to a new **Pharmacy Benefits Manager, MedImpact starting on January 1<sup>st</sup>, 2023**. With that transition, Prior Authorizations (Coverage Determinations) for Medicare Dual Choice DSNP members will be processed by MedImpact which will result in a change in IEHP's backdating process.

Previously, IEHP backdated prior authorizations up to 60 days, but will now transition to backdating up to **30 days**.

Health care providers can submit prior authorizations:

- Via fax **(858) 790-7100**
- Call MedImpact Customer Contact Center at **(800) 788-2949**
- Download [forms](#) at the MedImpact Website:
  - <https://www.medimpact.com/Prior-Authorization-Forms>.

Thank you,

IEHP Pharmacy Department

As a reminder, all communications sent by IEHP can also be found at:  
[www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)