



We heal and inspire the human spirit.

To: Skilled Nursing Facilities
From: IEHP – UM Department
Date: May 9, 2023
Subject: **UPDATE: Treatment Authorization Process**

We would like to notify our Skilled Nursing Facility (SNF) partners of the following requirements pursuant to Department of Health Care Services (DHCS) All Plan Letter (APL) 23-004 “Skilled Nursing Facilities- Long Term Care Benefit Standardization and Transition of Members to Managed Care.”

As of January 1st, 2023, most IEHP Medi-Cal and DualChoice Members (including those with Share of Cost) in Long-term Care (LTC) are required to enroll in a Managed Care Plan (MCP) like IEHP and receive their benefits from their MCP.

If you have a Member, newly enrolled with IEHP, please fax the following LTC Carve-In requirements to 909-912-1047:

- Copy of Member’s Treatment Authorization Request (TAR)
- Copy of Member’s face sheet.

We will be hosting a SNF in-service for all our contracted providers to discuss the changes and process updates related to this carve-in benefit.

Additional information regarding the SNF in-service will be provided at a later time.

All communications sent by IEHP can also be found at:

www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org