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To: Medi-Cal IPAs
From: IEHP – Provider Relations
Date: May 23, 2023
Subject: **UPDATE - Independent Medical Review (IMR) Forms**

We have recently posted the following updated Independent Medical Review (IMR) forms to the letter templates listed below:

- Notice of Action – Delay
- Notice of Action- Carve Out
- Notice of Action- Deny
- Notice of Action-Modify
- Notice of Action- Terminate

We require that the updated IMR templates be incorporated into your workflows as soon as possible as we will begin auditing implementation of the updated templates for letters dated as of **July 1, 2023.**

Updated letter templates can be found on our website:

www.iehp.org > Providers > Provider Resources > Forms > Medi-Cal Templates

or the link below:

<https://www.iehp.org/en/providers/provider-resources?target=forms>

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director, at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > Providers > Plan Updates > Correspondence