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To: Enhanced Care Management (ECM) Providers

From: IEHP - ECM

Date: June 29, 2023

Subject: **NEW! Enhanced Care Management Reports Added to Provider Portal**

To assist you in providing optimal care to our Members, we have added the **Enhanced Care Management Reports** tab to the Provider Portal.

The reporting tab allows ease of access for ECM Providers to view, sort, analyze and download the following reports regularly:

- **Aging Encounter** - used for monitoring to ensure minimum encounter submittal to meet PMPM (per member per month) requirements.
- **Performance Indicator** - allows ECM providers to monitor their achievements within the value-based payment (VBP) measures.
- **ECM Enrollment by Population of Focus** - demonstrates monthly enrollment for the following PoF indicators: Serious Mental Illness, Substance Use Disorder, High Utilizer, Homeless, and Post Incarceration.
- **ECM Weekly Enrollment** - new member enrollment by location.
 - *All above updated around the **6th of each month**
- **ECM Patients Disenrollment or Transfer** - members who were disenrolled or transferred to a different attributed location. *This report will be available around **the 15th of each month.**

The screenshot displays the 'ECM Reports' page in the provider portal. On the left, a navigation sidebar lists various services, with 'Enhanced Care Management' highlighted in a red box. The main content area features a header 'ECM Reports' and a descriptive paragraph. Below this, there are two dropdown menus: 'Select Report' and 'Select Reporting Period'. The 'Select Report' dropdown is open, showing a list of report types including 'All Reports', 'Aging Encounter', 'ECM Enrollment by Population of Focus', 'ECM Patients Disenrolled or Transferred by IEHP', 'ECM Weekly Enrollment', and 'Performance Indicator Report'. The 'Select Reporting Period' dropdown is also open, showing 'ALL' and 'February, 2023'. At the bottom of the page, there is a table with columns for 'Reporting Period', 'Report', and 'Download'. A pagination bar at the bottom indicates the current page is '1' out of '10' items.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org