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To: IPA Administrators, Medical Directors, and Behavioral Health Professionals
From: IEHP – Provider Relations
Date: June 30, 2023
Subject: **Revised UM Authorization Guideline**

IEHP’s Guideline Review Committee has approved the following authorization guideline updates/changes, effective 6/13/2023:

Guideline #	Guideline Title	Degree of Change	Updates/Changes
UM_BH 06	Criteria for Multidisciplinary Diagnostic Treatment	Revised/Moderate	Highlights: <ul style="list-style-type: none">• Evaluations are for members under 21 years of age. This will be enforced moving forward.• Comprehensive Diagnostic Evaluations (CDE) criteria edits include:<ul style="list-style-type: none">○ Any of the three criteria OR any two of the criteria with an underlining medical condition○ Change Tier 3 to severe medical health○ Adding ‘neglect’ to section B.1.e• Psychological Diagnostic Evaluation can be provided for Comprehensive Diagnostic Evaluation requests that do not meet CDE criteria• Repeat evaluations are reviewed for medical necessity.

You may access these and all other authorization guidelines through the Provider portal at:
www.iehp.org > Providers > Utilization Management Criteria

As a reminder, all communications sent by IEHP can also be found at:
www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.