



We heal and inspire the human spirit.

To: All Dialysis Centers

From: IEHP – Provider Relations

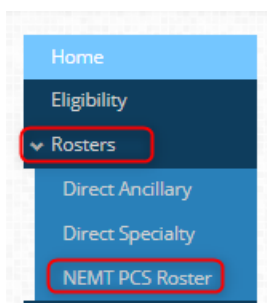
Date: August 1, 2023

Subject: ACTION REQUIRED: Submit NEMT – PCS Forms for Dialysis Members by August 9th

For Non-Emergency Medical Transportation (NEMT), a **Physician Certification Statement (PCS)** is required for every qualifying Member.

Our records indicate several **Members receiving services at your facility have received NEMT services, but no current PCS form is on file with IEHP.**


Please check the PCS roster via IEHP’s Provider Portal when verifying eligibility to confirm if Members who are using NEMT have a PCS form on file with IEHP.



What do I need to do?

Submit the PCS form via IEHP’s Provider Portal by Wednesday, August 9th, for each Member who uses NEMT but does not have a PCS on file per the NEMT PCS Roster.

Providers who have access to IEHP’s Provider Portal must submit all PCS forms electronically:

- 1) Enter the Member’s ID number in “Eligibility” tab
- 2) Click on the car icon  in the upper right corner of the “Search Results – Verification”
- 3) Complete the PCS form with the requested information
 - a. For the **Transportation Start Date** – please **use the date you are submitting the PCS form**

If you do not have a registered provider account with IEHP, please submit a physical PCS form via fax to: (909) 910-1049. The form can be found at: www.iehp.org > Providers > Provider Resources > Forms > UM/CM > Non-Emergency Medical Transportation (NEMT) Physician Certification Statement (PCS) (PDF)

Thank you for your partnership to ensure compliance and transportation arrangements for our Members to access care. Your support makes the difference!

If you have any questions, please do not hesitate to contact IEHP Transportation Provider Line at (951) 374-3441.