To: All Medi-Cal PCPs
From: IEHP – Integrated Transitional Care (ITC) Department
Date: September 11, 2023
Subject: **REMINDER: Medication Reconciliation Letters Available in Provider Portal**

We would like to remind our Medi-Cal Providers that the **Member Medication Reconciliation Post-Discharge Letter** is available for viewing/download on the Provider Portal.
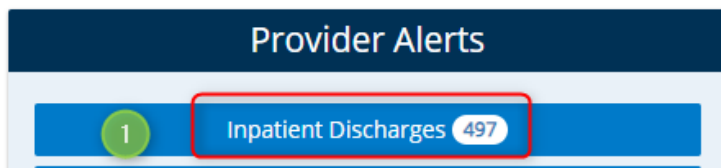
What is a Medication Reconciliation Letter?

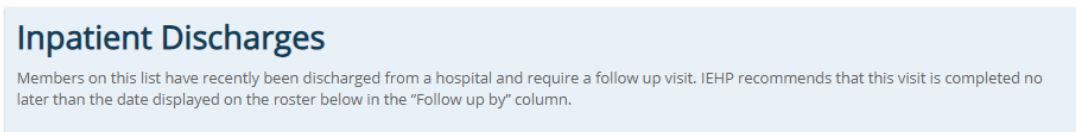A Medication Reconciliation letter details services provided to address:

- Discrepancies in medication therapy
- Evaluate drug safety/risks
- Identify potential gaps in care
- Support optimization of the Member medication care plan after hospital discharge

During the transition from hospital to home, Members are vulnerable to medication errors, due to changes in medication regimens and other prescribers involved. Medication Reconciliation has been shown to improve health outcomes and reduce medication-related injuries, health care expenses and overall risk for readmission.
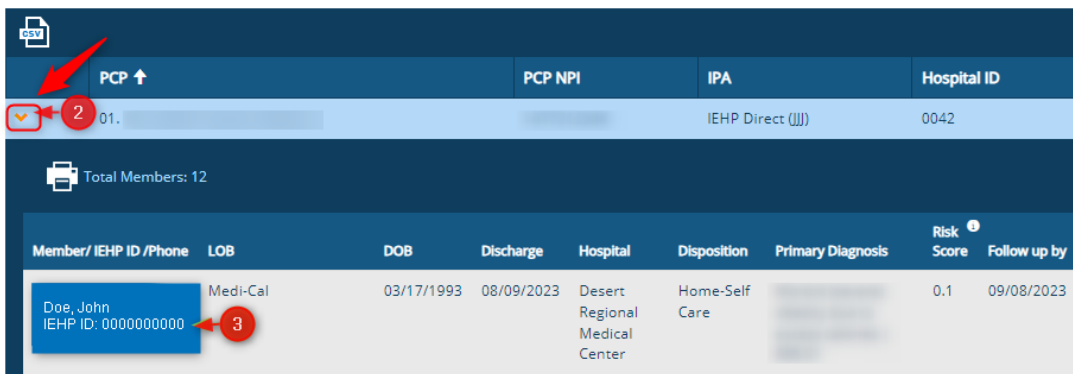
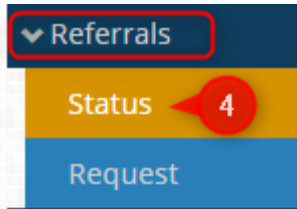**How do I view the Medication Reconciliation Letter?**

1. Log into the Provider Portal and click **"Inpatient Discharges" Alerts** on the Home page to access the Roster

2. Once redirected to the Inpatient Roster, select the Provider to open their roster.
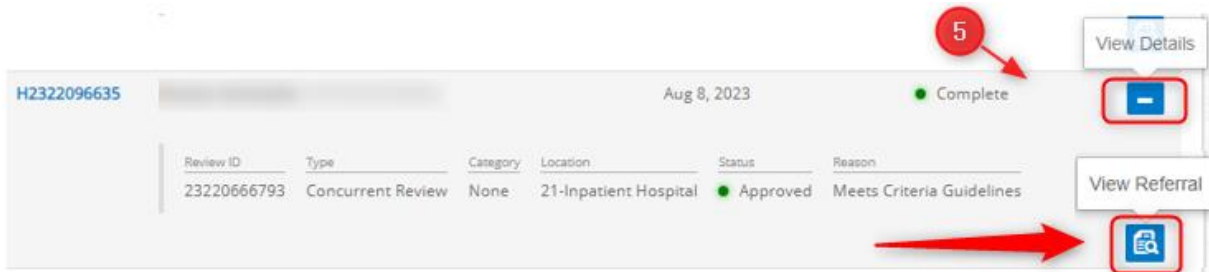
3. Copy the Member ID

4. Access **Referrals > Status** and **Paste the Member ID** into the search box.

5. Click **View Details** and then **View Referral** to access the Member's Documents under their inpatient authorization.

6. **Download** and **assess** the Medical Reconciliation (Med Rec) Form. Please save a copy in the Member's medical record.

We encourage and appreciate your review to support a safe and optimized medication plan for your Members.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence