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To: All IPA Administrators and Medical Directors
From: IEHP – Provider Relations
Date: September 15, 2023
Subject: **REVISED – UM Authorization Guidelines**

IEHP’s Guideline Review Committee has approved the following authorization guideline updates/changes, effective September 14, 2023.

Guideline #	Guideline Title	Degree of Change	Updates/Changes
UM_CSS 01	Community Transition Services/Nursing Facility Transition to a Home.	Minor	Highlights: <ul style="list-style-type: none">• Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide
UM_CSS 02	Nursing Facility Transition/Diversion to Assisted Living Facilities	Minor	Highlights: <ul style="list-style-type: none">• Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide• The goal is both to facilitate transition back into a home-like, community setting and/or prevent skilled nursing admissions for Members with an imminent need for nursing facility level of care (LOC). Individuals have a choice of residing in an assisted living setting as an alternative to long-term placement in a nursing placement when they meet eligibility criteria.• The assisted living provider is responsible for meeting the needs of the Member, including Activities of Daily Living (ADLs) Instrumental ADLs (IADLs) meals transportation, and medication administration as needed.• Managed care plans may also fund Residential Care for Elderly/Adult Residential Facilities (RCFE/ARF) operators directly to provide these enhanced services.
UM_CSS 03	Housing Deposits	Minor	Highlights: <ul style="list-style-type: none">• Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide• Goods such as an air conditioner or heater, and other medical necessary adaptive aids and services , designed to preserve and individual’s health and safety in the home such as air filters, specialized cleaning,

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			refrigerator, stove, basic household items or pest control supplies that are necessary to ensure access and safety for the individual upon move into the home.
UM_CSS 04	Housing Transition Navigation Services	Minor	<p>Highlights:</p> <ul style="list-style-type: none"> • Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide • The services may involve additional coordination with other entities to ensure the individual has access to supports needed for successful tenancy. These entities may include County Public Health, Substance Use, Mental Health, and Social Services Departments. Some housing assistance or rental subsidies for Full-Service is also funded by county mental behavior health agencies, and Medi-Cal managed care plans and their contracted Community Support providers should expect to coordinate access to housing resources through county behavior health when appropriate.
UM_CSS 05	Housing Tenancy and Sustaining Services	Minor	<p>Highlights:</p> <ul style="list-style-type: none"> • Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide •
UM_CSS 06	Asthma Remediation	Minor	<p>Highlights:</p> <ul style="list-style-type: none"> • Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide
UM_CSS 07	Environmental Accessibility Adaptions (Home Modifications)	Minor Revised	<p>Highlights:</p> <ul style="list-style-type: none"> • Reference Updated: Department of Health Services, July 2023 Medi-Cal Community Supports, Or in Lieu of Services (ILOS), Policy Guide
UM_OTH 11	Transportation Criteria	Minor Revised	<p>Highlights:</p> <ul style="list-style-type: none"> • Reference Updated: APL 22-008 • Non-Emergent Medical Transportation (NEMT) Services are covered Medi-Cal benefit when they are prescribed in writing by a physician, dentist, podiatrist, mental health provider, substance use disorder provider, or a physician extender, for the purposes of enabling a member to obtain medical necessary covered services or pharmacy prescriptions authorized by Medi-Cal Rx.

You may access these and all other authorization guidelines through the IEHP website: www.iehp.org > Providers > Providers Resources > Utilization Management Criteria

As a reminder, communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org