



*We heal and inspire the human spirit.*

**To:** All IEHP Providers  
**From:** IEHP – Provider Relations  
**Date:** December 1, 2023  
**Subject:** **Chance to Win a \$50 gift card: Submit your 2024 Provider Manual Acknowledgement of Receipt (AOR)**

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Inland Empire Health Plan's (IEHP) **2024 Provider Policy and Procedure and EDI Manuals** are now available on the <https://iehp.org/providers/provider-manuals> web page at [iehp.org](https://iehp.org).

On September 30, 2023, an e-mail or letter was sent to your office with a unique access code and link to the electronic **Acknowledgement of Receipt (AOR) Form**. We require your **electronic attestation** acknowledging your awareness and review of IEHP's current and updated policies that will go into effect on **January 1, 2024**. We maintain an AOR file for all Providers.

**Providers who submit their AOR on or before Monday, January 15, 2024, will be eligible to win one (1) of twenty (20) \$50 gift cards!**

To participate in the mid-January 2024 drawing, your AOR will serve as your entry form. Winners will be notified by blast fax. Once you have submitted your AOR, you're all set! Your submission will be used to automatically enter you into the raffle – no further action required.

Complete and submit your AOR form electronically [here](#) or by visiting:

[www.iehp.org](https://www.iehp.org) > Providers > Provider Manuals & Trainings > General Information

If you did not receive the January 2024 Provider Manual letter or have any questions, please contact the Provider Call Center Team at (909) 890-2054 or (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.providerservices.iehp.org](https://www.providerservices.iehp.org)> provider central > news and updates > notices