
To: IEHP D-SNP IPA Participants
From: IEHP – Quality Programs
Date: December 27, 2023
Subject: **D-SNP Model of Care Incentive Program – 2024 Program Guide Release**

Inland Empire Health Plan (IEHP) is pleased to announce the release of the **2024 IEHP D-SNP Model of Care Incentive Program Guide**! An electronic version of the guide is now available on the IEHP website at: www.providerservices.iehp.org > Provider Central > Provider Incentive Programs > Pay for Performance Program or [click here](#). The IEHP D-SNP Model of Care Incentive Program Guide provides program details including 2024 program requirements, scoring methodology and measure details, and more!

General Questions:

Who is eligible to participate in the D-SNP Model of Care Incentive Program?

Independent Physician Associations (IPAs) that meet the following criteria:

- IPA must have a Medicare D-SNP contract with IEHP
- IPA must be in good standing with IEHP as validated by IEHP
- Actively participate in a Chronic Care Improvement Program (CCIP) Activity

What measures are included in the D-SNP Model of Care Incentive Program?

- Chronic Care Improvement Program
- Care Management Log Submission Timeliness
- Care Management Data Validation
- Outreach Log Submission Timeliness
- Outreach Data Validation
- Transition of Care (TOC) Log Submission Timeliness
- Transition of Care (TOC) Data Validation
- Individualized Care Plan (ICP) Completion Rate
- Interdisciplinary Care Team (ICT) Completion Rate
- Face – to – Face Visit Completion Plan

We encourage your office to review the program guide to maximize your efforts in the **2024 D-SNP Model of Care Incentive Program** year.

Questions related to this program can be sent to Juan Ortega, Director of Delegation Oversight at (951) 335-3770 or Jessica Gonzalez, Manager of Delegation Oversight at (909) 256-6020. You can also connect with IEHP's Quality Department at QualityPrograms@iehp.org.

Thank you for your continued partnership in providing quality healthcare to IEHP's Members. As a reminder, all communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices.