



We heal and inspire the human spirit.

To: All PCPs & IPAs

From: IEHP – Health Care Services

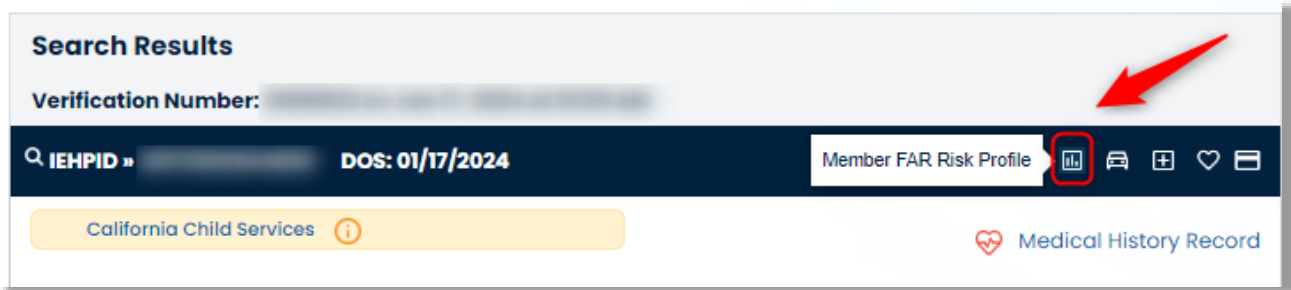
Date: January 24, 2024

Subject: Finalized Administrative Risk (FAR) Score Available for all Members

The Finalized Administrative Risk (FAR) score is now available on the IEHP Provider Portal under the Eligibility search results for all IEHP Members (pending data availability).

The FAR score offers a statistically valid, case-mix methodology to offer a unique approach to measuring morbidity, improving accuracy in identifying Members into one (1) of three (3) risk levels: **High Risk, Rising Risk, and Low Risk**, and to forecast health care utilization.

Accessing the FAR score can assist in coordination of care for Members who are most in need of critical care. Additionally, IEHP membership is segmented into a system that provides data-driven support for the distribution of disease management resources.



FAR score measurements:

- Probability of High Total Cost
- Concurrent Risk Score
- Chronic Condition Count
- FAR level
- Probability Persistent High User

Additionally, a FAR score column has been added to the Inpatient Discharge Roster.

*Remember, post-discharge follow-up must be done within 30 days for low or rising risk Members and within 7 days for high-risk Members.

The screenshot shows a web application interface for viewing rosters. On the left, a sidebar menu has 'Rosters' highlighted, and 'Inpatient Discharges' is selected. The main content area shows a 'Click to Download CSV File' button and a table for 'Total Members: 12'. The table has the following columns: Member/\n IEHP ID/\n Phone, LOB, DOB, Discharge, Hospital, Disposition, Primary Diagnosis, FAR Stratification, and Follow up by. A red arrow points to the 'FAR Stratification' column, which contains the value 'FAR - Low'. Another red arrow points to the 'Inpatient Discharges' menu item.

Member/\n IEHP ID/\n Phone	LOB	DOB	Discharge	Hospital	Disposition	Primary Diagnosis	FAR Stratification	Follow up by
	Medi-Cal			Loma Linda University Childrens Hospital			FAR - Low	01/18/2024

Thank you for your partnership in providing care to the Inland Empire community.

As a reminder, all IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org